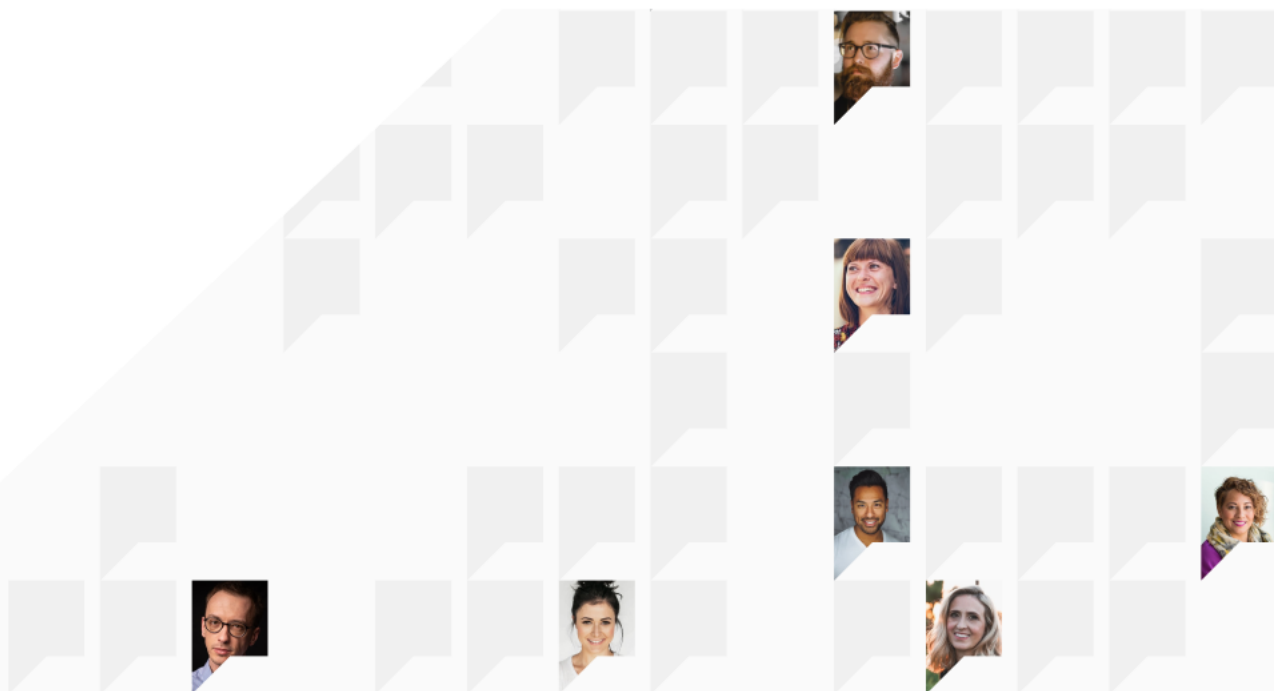




**Network Monitoring Software**

# **Reviews, Tips and Advice from Real Users**

July 2024



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# **Network Monitoring Software Recap**

# Network Monitoring Software recap

It provides real-time visibility into network performance, availability, and security.

Network Monitoring Software's key features include:

- **Network device monitoring:** Monitors routers, switches, firewalls, and other network devices to ensure proper functioning.
- **Bandwidth monitoring:** Tracks network traffic to identify bottlenecks and optimize bandwidth usage.
- **Performance monitoring:** Measures network latency, packet loss, and other performance metrics to identify and resolve issues.
- **Alerting and notifications:** Sends alerts and notifications when network issues are detected.
- **Security monitoring:** Monitors network traffic for suspicious activity and potential security breaches.
- **Reporting and analytics:** Generates reports and provides analytics to help analyze network performance and make informed decisions.

# Top Solutions



Zabbix





Auvik Network Management (ANM)





Datadog





SolarWinds NPM





PRTG Network Monitor





New Relic





Nagios Core





Nagios XI



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# **Focus on solutions**



Executive summary

Zabbix is an open-source monitoring software that provides real-time monitoring and alerting for servers, networks, applications, and services.

It offers a wide range of features including data collection, visualization, and reporting.

With its user-friendly interface and customizable dashboards, Zabbix helps organizations ensure the availability and performance of their IT infrastructure.

Sample customers

1. IBM 2. Dell 3. Cisco 4. HP 5. Oracle 6. Microsoft 7. Amazon 8. Google 9. Facebook 10. Twitter 11. LinkedIn 12. Netflix 13. Adobe 14. VMware 15. Salesforce 16. SAP 17. Intel 18. AT&T 19. Verizon 20. T-Mobile 21. Vodafone 22. Ericsson 23. Nokia 24. Siemens 25. General Electric 26. Honeywell 27. Philips 28. Sony 29. Samsung 30. LG 31. Panasonic 32. Toshiba

Top comparisons 123

[More comparisons](#)



Centreon

Compared 6% of the time

[Learn more](#)



Checkmk

Compared 5% of the time

[Learn more](#)

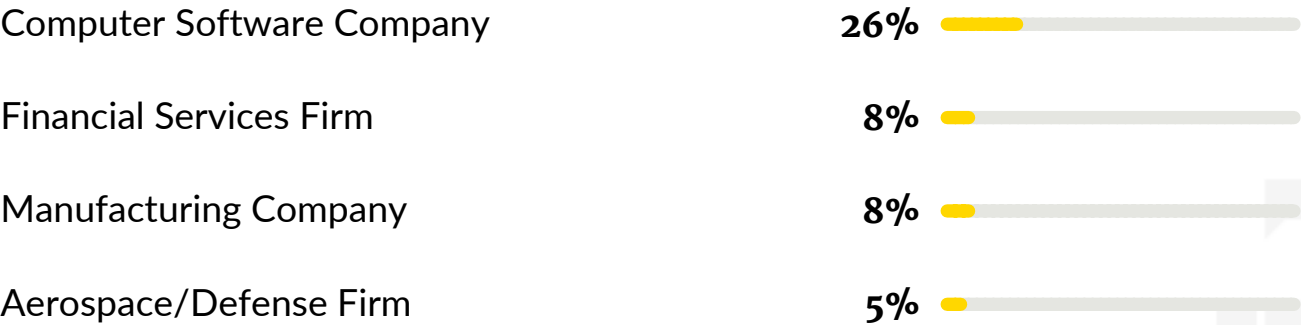


Icinga

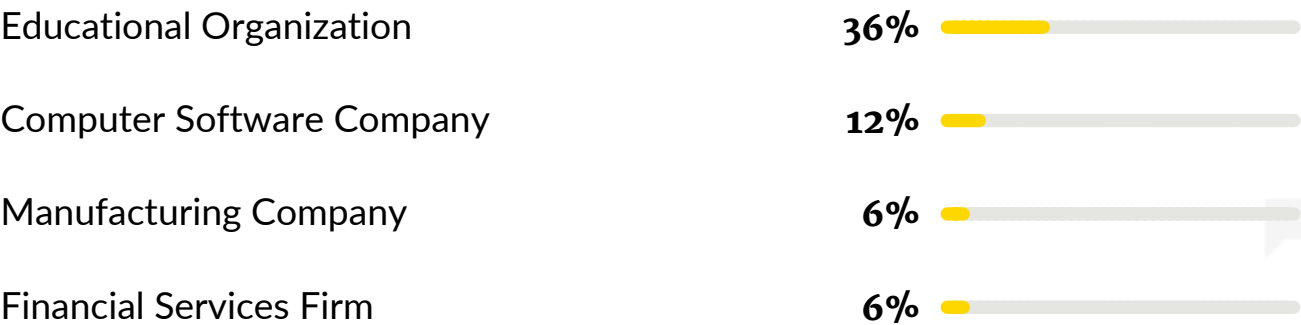
Compared 5% of the time

[Learn more](#)

Reviewers - Percentages by top Industries

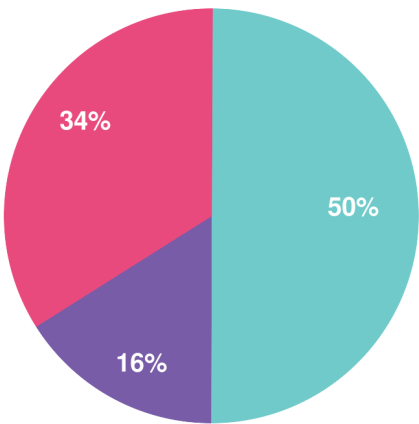


Visitors Reading Reviews - Percentages by Top Industries

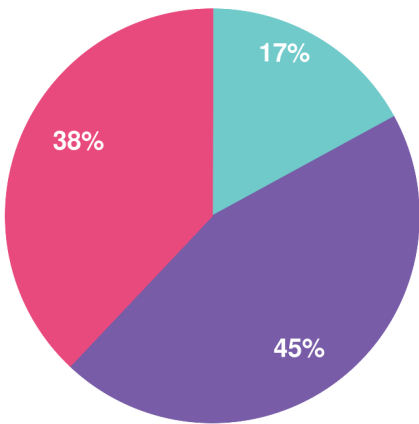


Company size

by reviewers



by visitors reading reviews



Small Business      Midsize Enterprise      Large Enterprise

## Valuable features

Excerpts from real customer reviews on PeerSpot:



“The initial setup was very quick. The first time it was long because I didn't know it yet. I was only using Windows. The first time was very difficult because of the operating system.”



**Tchidat Linda**

Engineer of Telecommunication at Gold Telecom



“The calculations part is the most valuable.”



**HarishKonanur**

Scientist at ISRO Telemetry Tracking and Command Network



“The template system in Zabbix is very beneficial as it saves time in configuration.”



**Daniel Ejike**

VMware & Cloud Solutions Architect at Géant



“Templates are good. We download them from the official Zabbix site or the community. If the information we need isn't available, we create custom templates based on client requirements.”



**BeeYospiam**

Software Specialist at NTT Security



“It has improved our server performance monitoring overall. We know right away when there are problems. It has built-in statistics, so we can go back and see if there's spiking. We can check what's happening every day around the same time and check the configuration to see if there's something that's running and needs to be fixed.”



**Tom Karches**

Systems Specialist at a government with 5,001-10,000 employees

## What users had to say about valuable features:

“The feature that I find most valuable is the stateful map. In fact, the Zabbix map designing tools permit to make monitoring stateful maps with topologies similar to the real IT network maps.”

**Tchidat Linda**

Engineer of Telecommunication at Gold Telecom

[Read full review](#)

“The template system in Zabbix is very beneficial as it saves time in configuration. Initially, setting it up might seem challenging, but using pre-made templates makes integration with switches easier. By leveraging templates, configuration becomes more straightforward and efficient.”

**Daniel Ejike**

VMware & Cloud Solutions Architect at Géant

[Read full review](#) 

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“Personally, I like the Zabbix API. When many devices need configuration, we automate it with the API and Python scripts. For example, we can automatically add routers to Zabbix using the API and Python.

So, the API and automation are the best features. Learning the API and using tools like Python for automation is important, rather than adding network devices manually.”

**BeeYospiam**

Software Specialist at NTT Security

[Read full review](#) 

“I can pull up graphs using the parameters I want to check. You can see the current day, week, or month. It's all built-in. We use it to bring up graphs of specific parameters.”

**Tom Karches**

Systems Specialist at a government with 5,001-10,000 employees

[Read full review](#) 

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“We use Zabbix to monitor our organization's IT infrastructure and workstations. We don't use Microsoft Intune since it's expensive. The tool's real-time alerting system has proved crucial for us, particularly when a new device joins a network that is not one of our own devices. It notifies us about the presence of this new device, allowing us to investigate further. Additionally, it alerts us about disk usage, memory usage, and the software installed on the machine.

The most valuable feature for me is its configurability. Zabbix provides a shell I can install on every machine, giving me control over them. This highly configurable shell allows me to customize it according to my needs. For example, I wanted to know all the software installed on each machine in detail, not just from the registry. So, we created a custom script for this purpose. We deployed the script, which runs monthly, providing details of all installed software and updates on each machine.

Tasks that would typically take three or four days to complete can now be completed in a single day. For example, if I ask my team to provide an inventory of all online assets and their status, Zabbix can generate this report within a day. Previously, such a task would take longer, around three to four days.

The customizable dashboard provides the core information we need at a glance, such as the number of devices, locations, and network details. Additionally, it allows for drill-down functionality into specific devices, offering detailed information about the operating system, users on the device, and other relevant details.

Integrating networks with our current IT infrastructure system was very easy. Zabbix uses a MySQL database, and since our team has significant skills in MySQL, we were able to pick it up and start using it with no problems at all.

»

**Saranjit Kainth**

Head of IT at RD Tech

[Read full review](#) 

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“Zabbix is highly customizable and flexible, which makes it easy to have all our monitoring needs accommodated. Many elements like auto-discovery, dashboards, templates, graphs, maps, metrics, SLA's can easily be customized to fit specific needs

Zabbix has a powerful API that support integration with third party software, automation and creating new applications. It can be easily integrated with other tools as a data ingest, processing or visualization platform. The API allows for utilizing better software in specific areas that Zabbix may be lacking like Grafana which allows for more customizable dashboards.

Auto Discovery and Custom Actions are greatly helpful in doing mass discovery, the grouping of hosts, and templates association. The flexibility in setting discovery rules and actions is really helpful for complicated use cases.

Multi-tenancy support which a result of granular use roles, automatic actions, tags, and host grouping. User permissions can be limited to specific sections, services, applications, device groups, access level etc. This has proven to be very helpful for our customer's services monitoring instance.

Out-of-box templates that are customizable, can be changed or modified to suit specific use cases. Additional items can be added to these templates and more filtering or pre-processing rules can be specified in these templates

It has an intuitive UI with beautiful graphs and customizable maps. Although more powerful solutions can be used, Zabbix caters for all our needs in that area as it provides the flexibility we need.

Zabbix provides regular updates and a clear and timed roadmap. Very helpful as our c company can see whether expectations will be taken care in coming releases of the software.

»

**Faustine Chisasa**

System Administrator at TZ Telecom Ltd.

[Read full review](#) 

## Pain Points

The main pain points mentioned:

- ✖ “My company wanted to do an exercise command to access IT from Cameroon. They wanted to access an FSS to a second host with second equipment that was on another coast but it is not possible on Zabbix to do it. They want to directly access from the front-end of Zabbix to access a prompt in Zabbix to an access terminal. In the front-end, there is no way to do that. That would be an important improvement.”



**Tchidat Linda**

Engineer of Telecommunication at Gold Telecom

- ✖ “Improvement is needed as per customer requirements.”



**HarishKonanur**

Scientist at ISRO Telemetry Tracking and Command Network

- ✖ “To improve Zabbix, adding more features to support the monitoring of modern workloads like containers would be beneficial.”



**Daniel Ejike**

VMware & Cloud Solutions Architect at Géant

- ✖ “The reporting features need improvement, especially detailed inventory reporting. Since it's freeware, reporting may not be a major focus.”



**BeeYospiam**

Software Specialist at NTT Security

- ✖ “Sometimes, the documentation is a little bit written in Estonia – a country in Europe. The language barrier and translation to English can sometimes make it difficult to understand what they're trying to get at. It's just a language thing.”



**Tom Karches**

Systems Specialist at a government with 5,001-10,000 employees

## Room for improvement:

“My company wanted to do an exercise command to access IT from Cameroon. They wanted to access an FSS to a second host with second equipment that was on another coast but it is not possible on Zabbix to do it. They want to directly access from the front-end of Zabbix to access a prompt in Zabbix to an access terminal. In the front-end, there is no way to do that. That would be an important improvement. ”

**Tchidat Linda**

Engineer of Telecommunication at Gold Telecom

[Read full review](#)

“To improve Zabbix, adding more features to support the monitoring of modern workloads like containers would be beneficial. Many environments are shifting away from traditional setups to remote and customized infrastructures. Enhancing Zabbix to accommodate these changes would make it more appealing and user-friendly. This would help organizations like mine in selecting the most suitable monitoring solution.”

**Daniel Ejike**

VMware & Cloud Solutions Architect at Géant

[Read full review](#) 

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“The reporting features need improvement, especially detailed inventory reporting. Since it's freeware, reporting may not be a major focus.

When an audit happens, we rely on the API to support the auditor. If we had stronger reporting built-in, it would provide more information for the audit process. I think that would be a good addition to Zabbix.

Zabbix could use improvements in its database handling. I'm not sure if it has performance limitations in large-scale environments. We've faced performance issues when using it in a big financial institution in Thailand. The performance issues were a big problem.”

**BeeYospiam**

Software Specialist at NTT Security

[Read full review](#) 

“Sometimes, the documentation is a little bit awkwardly written. The language barrier and translation to English can sometimes make it difficult to understand what they're trying to get at. It's just a language thing.

We can usually figure it out, but that's the biggest thing I can think of. Other than that, it's been extremely reliable. ”

**Tom Karches**

Systems Specialist at a government with 5,001-10,000 employees

[Read full review](#) 

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“In the next release, I'm hoping for features targeted towards larger users with more customizable options. Despite this, I think pre-canned reports that can be used straight out of the box would be beneficial rather than having to configure each report individually. Additionally, a deeper dive into software configurations on the machines would be useful, although I understand there may be challenges in implementing this due to scripting requirements. More documentation would also be appreciated.”

**Saranjit Kainth**

Head of IT at RD Tech

[Read full review](#) 

“Although Zabbix is great, the documentation is a bit lacking. The documentation gets a bit messy between versions and is not too detailed, the learning curve is steep and can be difficult for first-timers, especially when they run into issues.

Zabbix depends on other open-source projects, so it would be a good idea to add more information on fine-tuning a Zabbix instance especially the essential details when working with specific choices of OS, database, webserver etc. I had to do most of the things with limited resources in the fine-tuning of the database, OS, and other packages. Although not entirely a Zabbix issue it is a good idea to provide guidance on the basics.

Automatic maps. It would be great if Zabbix could create automatic topology maps using discovery protocols like LLDP or CDP.

Automatic Updates of host templates. It would save a lot of time if that could be done with new releases while keeping personal configurations intact.

Out of box high availability setting for all sections of Zabbix”

**Faustine Chisasa**

System Administrator at TZ Telecom Ltd.

[Read full review](#) 

## Pricing

“It is freeware. We still use the free version of Zabbix.”

**BeeYospiam**

Software Specialist at NTT Security

[Read full review](#) 

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“For pricing, it's free. We don't pay anything for it. They open-source the code, and people pay for support.”

**Tom Karches**

Systems Specialist at a government with 5,001-10,000 employees

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---

“The tool's licensing is good.”

**Saranjit Kainth**

Head of IT at RD Tech

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“Zabbix is open-source so if one wishes to implement it in-house, they must have qualified professionals to set up and optimize databases, Linux/Unix OS, PHP, Apache, and depending on what is monitored, a full-stack network and systems administrator may be needed.”

**Faustine Chisasa**

System Administrator at TZ Telecom Ltd.

[Read full review](#) 

“If you have 20,000 hosts, the support costs around €95,000 for a year.”

**Kevin-Tafuro**

IT Manager at CLOUDJET GROUP

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# Auvik Network Management (ANM)



Executive summary

Auvik is a network management software that provides real-time visibility and control over network infrastructure.

It automates network mapping, monitoring, and troubleshooting, allowing IT teams to easily identify and resolve issues.

With its intuitive interface and powerful features, Auvik helps businesses optimize their network performance and ensure smooth operations.

Sample customers

Top comparisons 123

[More comparisons](#)

**PRTG Network Monitor**

Compared 15% of the time

[Learn more](#)

**LogicMonitor**

Compared 10% of the time

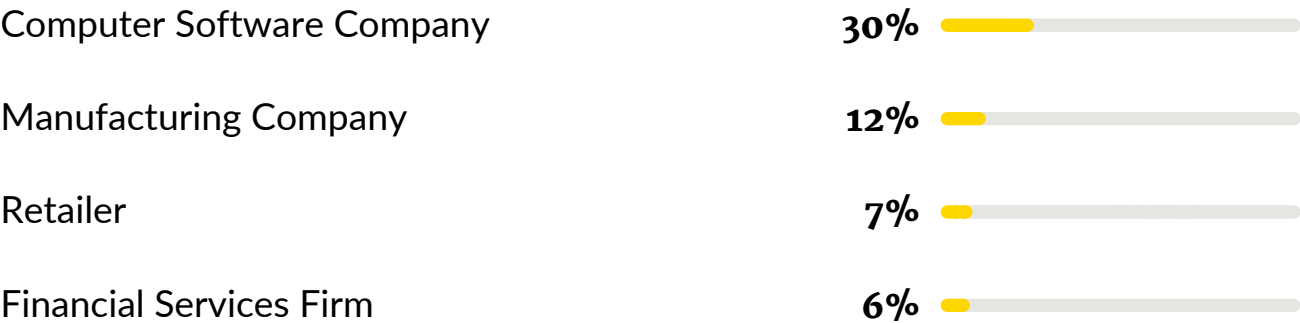
[Learn more](#)

**SolarWinds NPM**

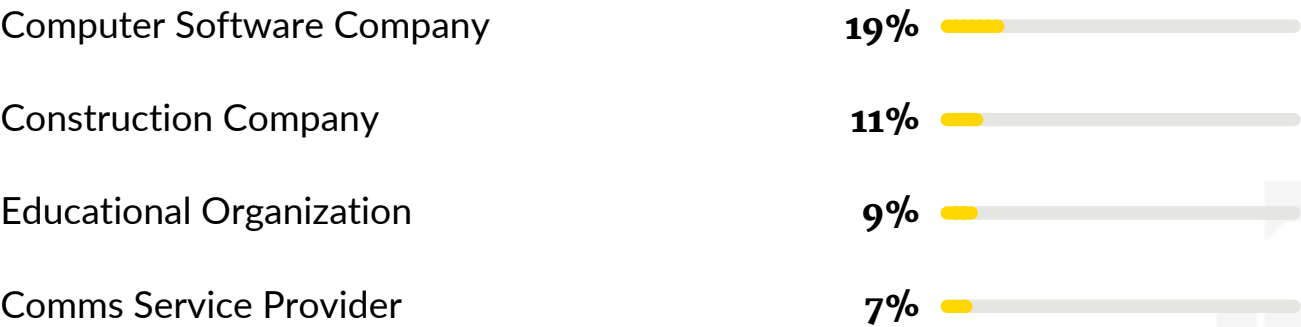
Compared 8% of the time

[Learn more](#)

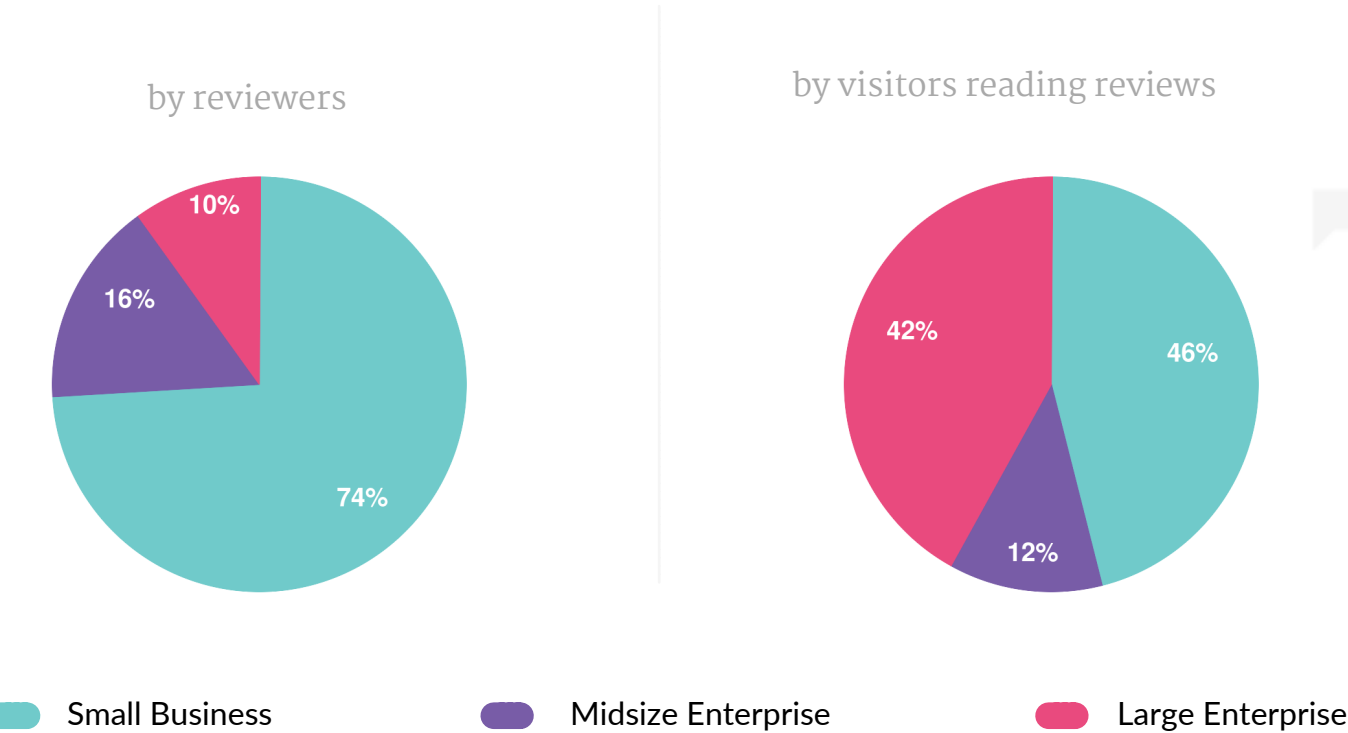
Reviewers - Percentages by top Industries



### Visitors Reading Reviews - Percentages by Top Industries



### Company size



## Valuable features

Excerpts from real customer reviews on PeerSpot:



“The product has helped to decrease our main time to resolution by 50%.”



**Verified user**

Works at a tech services company with 11-50 employees



“Auvik Network Management really helps with the overview of every switch or router in a location.”



**Liloe De Jong**

Service Engineer at Progression IT Business Solutions B.V.



“The main selling point was the traffic insights feature, which better explains our network traffic. Auvik has many different features, but we primarily want it for traffic insights. It has monitoring and network discovery. Network discovery is useful, but we already have a monitoring solution. The network map is easy to use.”



**Verified user**

Sr Infrastructure Engineer at a tech services company with 51-200 employees

- ✓ “I find Auvik's intuitive interface a welcome change from the complex network management platforms I've used.”



**Verified user**

Technical Project Manager at a tech services company with 11-50 employees

- ✓ “The dashboard and the network map give a real-time picture.”



**Verified user**

Works at a tech services company with 11-50 employees

What users had to say about valuable features:

“What I really use the most is probably the devices section. The map is very helpful to me as well in my role.

I use the dashboard occasionally, and for the purposes that use it, it's pretty functional. It's pretty straightforward to use the network map and the dashboard.

I do get network visibility. For my purposes, it was partial. I do have to dive in to get some of the visibility I require.

The benefits witnessed were pretty much immediate after we deployed it. When we deploy to a new client, the benefits show themselves right away.

Auvik doesn't necessarily allow entry-level technicians to solve tickets on their own. You do need a little bit of experience with it. That said, once you do, it's very useful for technicians.

The product has helped to decrease our main time to resolution by 50%.

Auvik allows us to spend less time on setup, maintenance, and issue resolution. It saves me time in that I could dive in and get some answers that I would normally have to go through a couple of other portals to get to. I could find information that

I needed from multiple spots just by going into Auvik.

”

**Verified user**

[Read full review](#) 

Works at a tech services company with 11-50 employees

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Auvik Network Management really helps with the overview of every switch or router in a location. We tried other programs, but they just didn't work the same as Auvik.

Auvik provides an intuitive interface that is quite easy to navigate. It helps a lot because I can quickly diagnose the problem, which saves me a lot of time and a lot of money for the client.

It has empowered our entry-level technicians to solve more tickets on their own. Managers only need to explain the solution once, and then everybody understands how it works. Auvik is a time saver and money saver for everybody. The solution is easy to navigate.

Auvik has helped to decrease our mean time to resolution by five to ten minutes per problem.

The time-to-value is a lot better than that of other solutions. It took about a month from the time of deployment of Auvik for us to realize the time-to-value benefits.

Critical devices in our network are monitored by Auvik at no charge. This free monitoring is important to us because it shows that Auvik cares about us. We can know for sure that if we have a month that doesn't go very well, the critical devices will still be okay.

Auvik allows us to spend less time on the solution's setup and maintenance. It saves a lot of time because the solution's setup is easy. It doesn't require a lot of steps, and you can explain it to an apprentice very easily, which saves much time. We used the time saved to ensure that all the smaller problems were also addressed. We could use the time we saved to ask the clients what they think about

this new setup.  
”

**Liloe De Jong**

Service Engineer at Progression IT Business Solutions B.V.

[Read full review](#) 

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“I find Auvik's intuitive interface a welcome change from the complex network management platforms I've used. The platform's ease of use and extensive customization options for alert triggers are valuable features.”

**Verified user**

Technical Project Manager at a tech services company with 11-50 employees

[Read full review](#) 

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“The network map is really good. It gives us a good idea of the topology for new sites as we deploy the software. The ability to remotely connect the network devices is great. If we don't have direct access we can pretty much just do it from anywhere that we have an internet connection to. That's really helpful.

My team does the knowledge training. They have a university, and when we have new staff, they take the Auvik certification course. Otherwise, there is a lot of stuff to do in the solution and a lot of things to see. Without training, people will have to guess their way around it. Maybe they will see some basic features, but to actually leverage it to the fullest, you do need to take the training.

The dashboard and the network map give a real-time picture. It is really good so long as you have the credentials for everything. I don't really have any complaints. I think it's really helpful. It has been a lot of use for us in the past. Regarding things such as suggestions, it tells you where you have devices you do not have credentials for. That's something you can see if you go to the discovery settings.

The benefits were realized pretty immediately. The benefits are very self-evident. The only thing you have to do to see the proper benefits is make sure you have a good setup. It's important to know how to deploy things, which credentials to add, etc. Otherwise, the topology will not be of much use. You will not get the configurations. However, if you have the proper knowledge of how to set this up, it's great.

We do not give our entry-level technicians access to Auvik most of the time. It's usually for tier-two technicians or our network engineers. However, it does help them with the Epic training. Before we are going to give entry-level permissions, we have them take training, and the training gives them a lot of information on the network on how to use the platform.

Auvik helps decrease our mean time to resolution. What's good about Auvik is you can define thresholds where you can close alerts. So, if something goes down, you can see the condition. That definitely helps us take time out of the resolution process and lowers our oral ticket numbers.

”

**Verified user**

Works at a tech services company with 11-50 employees

[Read full review](#) 

“The reporting that they have available was good. The options to customize the reporting and the depths to which the system worked were helpful.

The interconnectivity and ease of use were good. It's not very confusing. It's pretty well laid out and easy to understand.

The network map in the dashboard gives you a real-time picture of your network. It did a really good job of showing you an overview of everything.

Our networks weren't weren't very large, so we had no issues with the network map.

Overall, it gave you a pretty deep in-depth view of what was going on.

We did see the benefits of Auvik immediately. It started pulling data within minutes of implementation.

It actually did empower us to be able to solve problems more quickly and to stay on top of them and be more proactive rather than reactive.

It helped with our mean time to resolution. We noted a 50% decrease.

The solution allows us to spend less time on setup, maintenance, and issue resolution.

With the time savings, I've been able to work on other projects and have been busy with other issues. ”

**Aaron Wegmann**

Director of IT at New Orleans Mission

[Read full review](#) 

“The alerting is very accurate. I like that the devices have great overviews and we can quickly assess information.

It simplified tasks and made things easier. It's made it possible for me and my team to be able to get an email that will notify us of an issue so we can put that into our ticket system and start tracking it immediately. It cuts down the troubleshooting time by half – or even more. It's tripled or quadrupled our efficiency.

Auvik and its dashboard give us a real-time picture of our network. It makes it pretty easy to gain visibility. It's also extremely helpful to have that map up by default. For viewing infrastructure for clients where maybe I haven't been on-site before, it helps me quickly get an image and a picture of what's happening there, so it's extremely helpful.

It's definitely made our team better at catching issues faster, which results in happier clients.

Auvik has empowered our entry-level technicians to solve more tickets on their own. Its ease of use is great. The alerts, map, and dashboard overviews let our team know where to start even if they don't have any context going into it. Even for entry-level team members, it's just made us overall faster and more efficient while having fewer escalations. My team feels happier and more productive when dealing with alerts.

”

**Benja Daniel**

Support Engineer at a comms service provider with 501-1,000 employees

[Read full review](#) 

## Pain Points

The main pain points mentioned:

- ✖ “The solution's interface isn't the most user friendly, however, once you get used to it and once you get into the groove and have a little bit of experience, it's pretty nice.”



**Verified user**

Works at a tech services company with 11-50 employees

- ✖ “The solution's loading time could be improved because when you click on a switch, it usually takes some time before it has everything loaded.”



**Liloe De Jong**

Service Engineer at Progression IT Business Solutions B.V.

- ✖ “The onboarding could be a bit better for Auvik. We've had a few issues out of the gate because we already had an existing Auvik setup that was invalidated. Given that we're a new customer, it's taken a while to get support for these issues. It's taken a couple of days, but I would have thought that as new customers, we'd get priority support until we've got the solution running.”



**Verified user**

Sr Infrastructure Engineer at a tech services company with 51-200 employees

- ✖ “If such functionality is supported, it would be beneficial to leverage Auvik's capabilities to monitor Group Policy Objects on our servers.”



**Verified user**

Technical Project Manager at a tech services company with 11-50 employees

- ✖ “In terms of the dashboard, maybe seeing on the map, for example, if you have an access point that's connected to switch one, and the access point you do not have credentials for, that could help us make management a bit easier.”



**Verified user**

Works at a tech services company with 11-50 employees

### Room for improvement:

“The solution's interface isn't the most user friendly, however, once you get used to it and once you get into the groove and have a little bit of experience, it's pretty nice. For a novice coming into it, it's more difficult. I was overwhelmed, for sure. The layout just isn't the most intuitive. ”

**Verified user**

Works at a tech services company with 11-50 employees

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“The onboarding could be a bit better for Auvik. We've had a few issues out of the gate because we already had an existing Auvik setup that was invalidated. Given that we're a new customer, it's taken a while to get support for these issues. It's taken a couple of days, but I would have thought that as new customers, we'd get priority support until the solution is running.

I would like it if you could filter out workstations. We've got Windows workstations and servers, but we only care about the servers. It would be nice if we could filter out devices based on the operating systems, so we don't have to see the workstations, but you can't. ”

**Verified user**

Sr Infrastructure Engineer at a tech services company with 51-200 employees

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“I know there's a way to use Auvik with machines instead of a computer with the agent. There's a way that we could use machines on the location. I want to add those options to improve Auvik because its offers are slightly more limited. So, for example, in our case, we use Auvik by installing the agent on my computer and then connecting that computer to the network at our client's offices. And there's another way where the client does not want to pay for a computer and does not have that network for us to connect. There's another agent option that Auvik offers, which uses the computers that are on the location as the agent. But the options we have there are limited to what we can do and see, so if it's possible to improve that a little bit, that will be good.

If such functionality is supported, it would be beneficial to leverage Auvik's capabilities to monitor Group Policy Objects on our servers.”

**Verified user**

Technical Project Manager at a tech services company with 11-50 employees

[Read full review](#) 

“In terms of the dashboard, maybe seeing on the map, for example, if you have an access point that's connected to switch one, and the access point you do not have credentials for, that could help us make management a bit easier. However, it's not terrible. It's just something to make it easier.

It has a monitoring feature. Besides just monitoring the network, you can tell Auvik to monitor a host name, like a domain name or an IP address on the cloud, and it just pings the IP address and gives you information. I feel like that's something that could potentially be improved a bit. For the service monitoring feature, we can check for port status or cloud ping checks. We can check against domains and against IP addresses in the cloud. That's a feature that has been of a lot of use to us. However, it is a little bit lacking in some features compared to other solutions that we have also used in the past. We used to use another solution, and we wanted to transition this service over to Auvik since Auvik does largely the same thing. However, as we were migrating, we noticed specific features were missing, and we could not add some of the monitoring back into Auvik since there were some technical limitations. For example, if Auvik has an IP address for the domain you want to monitor, and if the domain does not respond, it will take it as the services down, and it's going to trigger the alert at that point. It does not check when giving out a ping request. It checks by just making an HTTP request to the website. However, basically, some websites that we manage do not respond back to ping requests based on safety settings and so on. So, we have to do HTTP checks to check if the service is up. However, Auvik does not support that at the time.

”

**Verified user**

Works at a tech services company with 11-50 employees

[Read full review](#) 

“We might have encountered a bug. We notified Auvik when we had an issue with every single installation of their controllers. Using the normal uninstall process was not able to remove any of the controllers from any of the devices. ”

**Aaron Wegmann**

Director of IT at New Orleans Mission

[Read full review](#) 

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“I don't have many critiques. It's a really great tool. If I did have to think of one, I would say maybe there could be a wider knowledge base for auto-determining what devices are would be useful. Sometimes we get a generic device, then we can't tell what it is quickly from the details. Just having a better knowledge-based integration for determining what devices are, and what their make and models are, would be helpful. ”

**Benja Daniel**

Support Engineer at a comms service provider with 501-1,000 employees

[Read full review](#) 

## Pricing

“The price for Auvik is affordable.”

**Verified user**

Technical Project Manager at a tech services company with 11-50 employees

[Read full review](#) 

“Auvik Network Management's pricing was surprisingly reasonable.”

**Verified user**

Senior System Engineer at a manufacturing company with 51-200 employees

[Read full review](#) 

“Auvik Network Management is moderately priced.”

**Verified user**

IT Network System Engineer at a tech company with 1,001-5,000 employees

[Read full review](#) 

“Auvik is a good product and worth the premium price tag for a lot of people.”

**Kyle Houser**

Works at a transportation company with 51-200 employees

[Read full review](#) 

“For the size of our school, it is expensive, but I understand the reason behind the pricing.”

**Michael Uber**

IT Specialist at a educational organization with 51-200 employees

[Read full review](#) 

**Datadog**

## Executive summary

Datadog is a cloud monitoring solution that is designed to assist administrators, IT teams, and other members of an organization who are charged with keeping a close eye on their networks. Administrators can use Datadog to set real-time alerts and schedule automated report generation. They can deal with issues as they arise and keep up to date with the overall health of their network while still being able to focus on other tasks. Users can also track the historical performance of their networks and ensure that they operate at the highest possible level.

### Datadog Benefits

Some of the ways that organizations can benefit by deploying Datadog include:

- Gain an integrated view of the services and programs that IT teams are employing across their networks. Users can view and monitor all of the disparate programs that they have running across their networks with this one solution. They can track these programs across the entirety of the data's life cycle.
- Analyze and utilize massive amounts of data in real time. Datadog's dashboards gather data in real time. Administrators can utilize their network's data the minute that it becomes relevant to them. Decisions can be made based on the most current information available.
- Keep your cloud network secured against digital threats. Datadog enables users to create alerts that will notify the minute that threats arise. IT teams and administrators can rapidly address any issue that comes up and prevent any existing problem from growing worse.
- Easily get it up and running. Users can set up Datadog, configure it, and employ API integrations to connect it to external solutions with ease.

### Datadog Features

Customizable and prefabricated monitoring dashboards. Administrators are supplied with two different types of dashboards that they can choose from when they are setting up Datadog. They can customize the dashboards to fit any specialized monitoring need. Additionally, users

can choose to use prefabricated dashboards that come with the solution.

- Disaster recovery feature. Datadog has a built-in feature that enables organizations to continue functioning if some disaster strikes their network. If the network suffers damage, Datadog can restore lost data and infrastructure. Should a digital threat do damage to the network, Datadog ensures that the damage is not irreparable.
- Vulnerability scanning tool. Users can keep ahead of threats to their networks by employing Datadog's vulnerability scanning feature. This tool scans the entirety of a user's network and warns them if a vulnerability is detected. Users can then move to patch these holes in their security before the threat to their network can escalate.

### Reviews from Real Users

Datadog is a solution that stands out when compared to many of its competitors. It can offer organizations many advantages. Two major advantages are the dashboards that users can create and the monitoring capability that it gives system administrators.

A senior manager in charge of site reliability engineering at Extra Space Storage writes, "[The dashboards we created are core indicators of the health of our system, and it is one of the most reliable sources we have turned to, especially as we have seen APM metrics impacted several times lately.](#) We can usually rely on logs to tell us what the apps are doing."

Housecall Pro's senior director of DevOps writes, "[We value the monitoring capability since it allows us to be pushed alerts, rather than having to observe graphs continually.](#)"

### Sample customers

Adobe, Samsung, facebook, HP Cloud Services, Electronic Arts, salesforce, Stanford University, CiTRIX, Chef, zendesk, Hearst Magazines, Spotify, mercardo libre, Slashdot, Ziff Davis, PBS, MLS, The Motley Fool, Politico, Barneby's

Top comparisons 123

[More comparisons](#)



Dynatrace

Compared 19% of the time

[Learn more](#)



Azure Monitor

Compared 14% of the time

[Learn more](#)

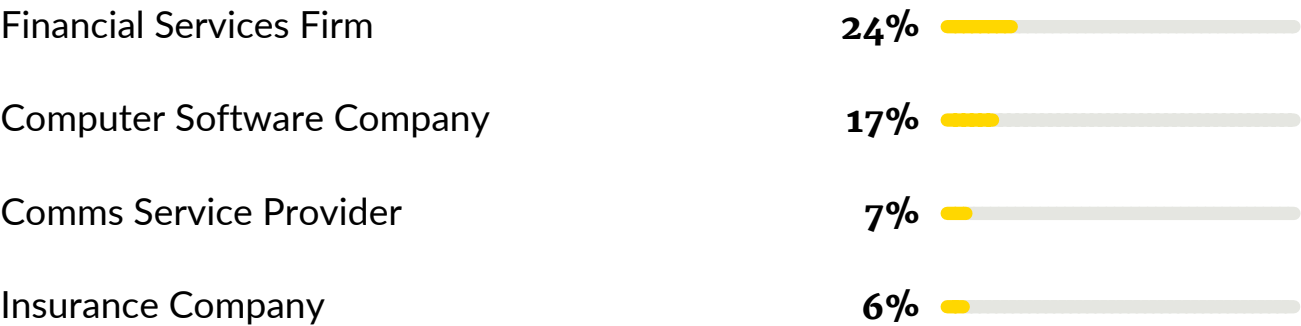


New Relic

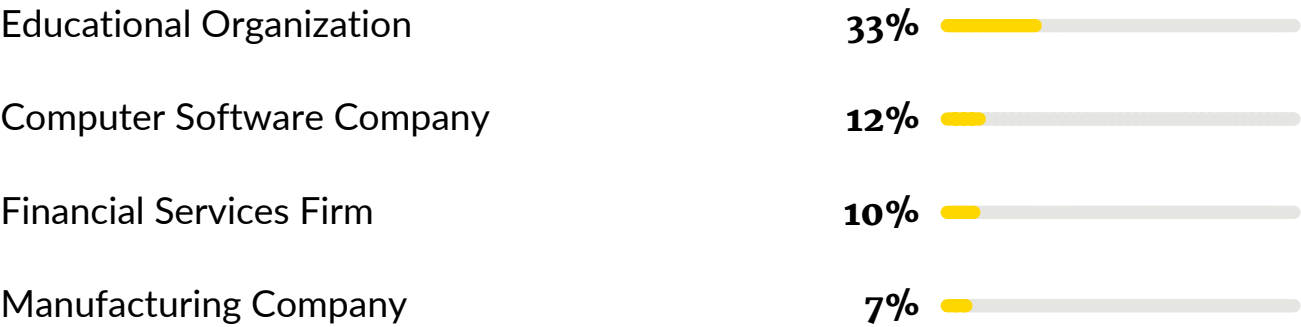
Compared 8% of the time

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Reviewers - Percentages by top Industries

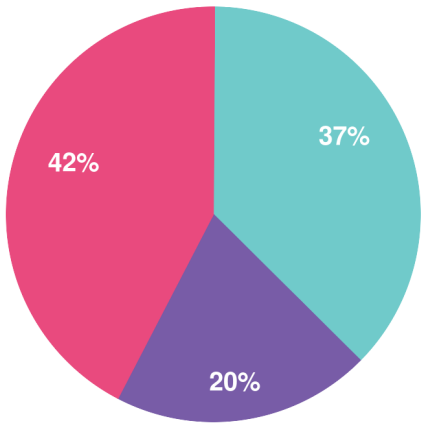


Visitors Reading Reviews - Percentages by Top Industries

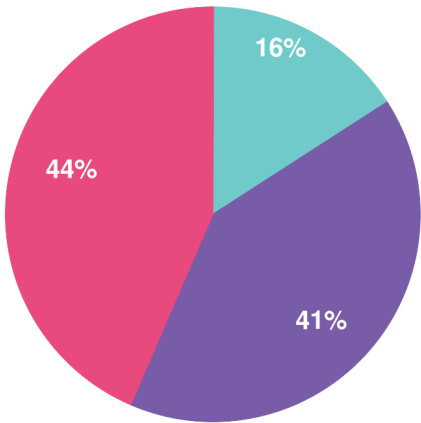


Company size

by reviewers



by visitors reading reviews



Small Business      Midsize Enterprise      Large Enterprise

## Valuable features

Excerpts from real customer reviews on PeerSpot:



“The best way it has helped us is by consolidating all our logs into a single place and making it easier to find errors.”



**Tejaswini A**

Application Engineer at Discover Financial Services



“With Datadog I can look at the health of the technology stack and services.”



**Verified user**

Sales Engineer at a tech services company with 201-500 employees



“Integrating Datadog with other platforms has made our monitoring processes a bit easier. It's not super simple, but it's manageable.”



**Akshay Manchalwar**

Technical Support Engineer at Cybage Software



“The tool's deployment is easy.”



**Huu Huy TRUONG**

Project senior at Moka Cloud factory



“Datadog has clear dashboards and good documentation.”



**Deivid Viana**

Enterprise Architect at Vale

What users had to say about valuable features:

“Logs search is the most valuable feature because it has consolidated all of our backend services logs into one place. Now we can see the relationship between them as requests are going from one service to other dependencies. ”

**Tejaswini A**

Application Engineer at Discover Financial Services

[Read full review](#)

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“Understanding better the health of applications, modern environments, and many other solutions, is the main focus of Datadog and many other monitoring tools.

With Datadog I can look at the health of the technology stack and services. I can also integrate multiple metric sources, security, business data, and much more. It's great for centralizing data and unifying monitoring silos.

Datadog is a hub, not just a monitoring software. The biggest value of Datadog is looking at the big picture, not only one part of it.”

**Verified user**

Sales Engineer at a tech services company with 201-500 employees

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“Datadog provides tracing and logging, whereas Dynatrace focuses on tracing, and Splunk is more of a logging tool. Datadog's advantage is that we don't need two tools. ”

**Siva Badmaraj**

Delivery Manager, DBA Services at a manufacturing company with 10,001+ employees

[Read full review](#) 

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“The dashboards have proven most helpful in ensuring that teams can track the performance of their apps. On a more practical scale, the alerts have proved invaluable for triaging and bringing services back online.

Being able to tie the alerts generated through Datadog monitors has allowed us to quickly and effectively respond to infrastructure and software issues that would have otherwise hamstrung the organization and prevented us from accomplishing our day-to-day tasks. This is naturally invaluable.”

**Verified user**

Senior Site Reliability Engineer at a comms service provider with 501-1,000 employees

[Read full review](#) 

“The product is very useful for tracking down anything that’s gone wrong. I’ve been using it to make sure everything is working correctly after deployment and to make sure we don’t suffer performance degradation. We've found it great for tracking down anything that’s gone wrong in real-time.

The logs are helpful. They are necessary for any application. Prior to this, our solution would have been to SSH into a machine and tail log files. This, however, is untenable for many reasons, and one of the first things I wanted to change.

The RUM has been great. Seeing real users interacting with our website is quite helpful.”

**Verified user**

Software Developer at a pharma/biotech company with 51-200 employees

[Read full review](#) 

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“The most valuable aspects of the solution include:

CI visibility, which helps us in making sure our CI systems are running efficiently and are not blocking our developers from releasing new software and fixing bugs.

Logs, which help us in debugging issues where we can search for logs and can make sure they are relevant to the issues we are looking at.

APM, which can help us to stay on top of our applications by giving us the confidence that our apps are running.

Monitoring. We use monitoring a lot to ensure we know about potential issues and fix them before they affect our customers.”

**Verified user**

Software Engineering Manager at a healthcare company with 501-1,000 employees

[Read full review](#) 

## Pain Points

The main pain points mentioned:

- ✖ “Another issue that I have is with the search syntax, it could be simpler and it feels like there are too many ways to do the same things.”



**Tejaswini A**

Application Engineer at Discover Financial Services

- ✖ “Datadog could have a better business analysis module.”



**Verified user**

Sales Engineer at a tech services company with 201-500 employees

- ✖ “For three to four months, we have been experiencing real-time delays. For example, if we're monitoring incoming traffic, the real-time status should be displayed up to a certain point. However, due to delays or issues with Datadog, the real-time data might only be updated at an earlier time. We are experiencing consistent delays in data updates from Datadog, with the most recent data often being delayed by about an hour. This issue has been ongoing for the past four months.”



**Akshay Manchalwar**

Technical Support Engineer at Cybage Software

✖ “Datadog is expensive.”



**Huu Huy TRUONG**

Project senior at Moka Cloud factory

✖ “The solution needs to integrate AI tools.”



**Deivid Viana**

Enterprise Architect at Vale

### Room for improvement:

“One issue I do have with logs is the length of time they are on the platform. Some issues happen sporadically, so it would be good to have logs for longer than one month by default or make it a configuration. I have yet to try rehydrating logs, so this might be an option I need to try. Another issue I have is with the search syntax, it could be simpler. The syntax is a bit cumbersome and there is not an intuitive to save them to look for similar searches in the future.

Finally, while my company replaced a different tool for session replay with DataDog's version, I find it clunky and in need of further improvements. For example, when troubleshooting a web portal issue, it is super important to know what the user clicked, but the elements are not where they should be in the replay. It is also hard to find details about the sessions, and metadata such as user email, account, etc. that exist on other services with replay features.”

**Tejaswini A**

Application Engineer at Discover Financial Services

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“Datadog could have a better business analysis module.

Other vendors have specific business collections and analyses. With Datadog, I don't see much of it. It's possible to do this with custom metrics, dashboards, etc. However, none of those are business-focused – and that is what is lacking in Datadog.”

**Verified user**

Sales Engineer at a tech services company with 201-500 employees

[Read full review](#) 

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“For three to four months, we have been experiencing real-time delays. For example, if we're monitoring incoming traffic, the real-time status should be displayed up to a certain point. However, due to delays or issues with Datadog, the real-time data might only be updated at an earlier time. We are experiencing consistent delays in data updates from Datadog, with the most recent data often being delayed by about an hour. This issue has been ongoing for the past four months.”

**Akshay Manchalwar**

Technical Support Engineer at Cybage Software

[Read full review](#) 

“Datadog isn't as mature as some of the established players like Dynatrace or Splunk. It's a new product, so they are constantly releasing new features, and I don't have much to complain about.”

**Siva Badmaraj**

Delivery Manager, DBA Services at a manufacturing company with 10,001+ employees

[Read full review](#) 

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“I'm sure that this is said all the time, however, the pricing model has led us to restrict the usage of the service. If there were a more cost-effective manner of deploying the tool, we'd be more likely to adopt it more widely.

Aside from the cost, the nature of the tagging and grouping features within the monitoring dashboards have often caused headaches when creating new dashboards for aggregate services and infrastructure stacks. It would be nice to ensure that this feature is supported long-term and brought with easier accessibility.”

**Verified user**

Senior Site Reliability Engineer at a comms service provider with 501-1,000 employees

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“Sometimes it’s difficult to customize certain queries to find specific things, specifically with the logging solution. I’ve used other logging platforms in the past that have extensive and mature query languages. This might not be super friendly to start out with, yet can be very powerful.

I wish there was more of an emphasis on query languages instead of the UI-based tooling that Datadog provides. Even though it is powerful on its own, the UI-based design lacks the elegance, efficiency, and complexity.”

**Verified user**

Software Developer at a pharma/biotech company with 51-200 employees

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## Pricing

“The tool is open-source.”

**Akshay Manchalwar**

Technical Support Engineer at Cybage Software

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“The solution's pricing depends on project volume.”

**Huu Huy TRUONG**

Project senior at Moka Cloud factory

[Read full review](#) 

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“Licensing is based on the retention period of logs and metrics.”

**Verified user**

Site Reliability Engineer at a financial services firm with 1-10 employees

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---

“The solution is fairly priced but history and log storage can get costly depending on your needs.”

**Enrique Bassallo**

AWS Cloud Architect Consultant at a manufacturing company with 10,001+ employees

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---

“This solution is budget friendly.”

**Rawat Singhsatit**

Solutions Consultant Manager at MFEC

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# SolarWinds NPM



## Executive summary

SolarWinds NPM is a network monitoring solution that enables you to detect, diagnose, and resolve network performance issues and outages quickly and efficiently. The solution is a powerful tool that can help you increase service levels, reduce downtime with multi vendor network monitoring, simplify the management of complex network devices, improve operational efficiency, and much more.

## SolarWinds NPM Features

SolarWinds NPM has many valuable key features. Some of the most useful ones include:

- Increased scalability
- Fault, performance, and availability monitoring
- Dynamic network discovery and mapping
- Cross-stack network data correlation
- Customizable topology
- Dependency-aware intelligent alerts
- Intelligent maps
- Automated capacity forecasting, alerting, and reporting
- Logical and physical network monitoring
- Monitor Azure vNet gateway visibility

## SolarWinds NPM Benefits

There are several benefits to implementing SolarWinds NPM. Some of the biggest advantages the solution offers include:

- **Comprehensive monitoring for advanced network devices:** With SolarWinds NPM, you can gain insight into the health and performance of your load balancers, Cisco ASA and Palo Alto Networks, firewalls, and Cisco Nexus switches.
- **Hardware health monitoring:** SolarWinds NPM makes it easy for you to monitor, alert, and report on key device metrics, including power supply, fan speed, and temperature.

**Customizable performance and availability reports:** With this feature, you can choose from more than 100 templates to schedule and also generate custom network performance reports.

## Reviews from Real Users

Below are some reviews and helpful feedback written by PeerSpot users currently using the SolarWinds NPM solution.

PeerSpot user Andrew N., Senior Network Engineer at Element Critical, says, “The ["Performance Analyzer" feature](#) is the solution's most valuable aspect. It's able to do the bounded graphs of all the interface stats, from errors to broadcasts and to current traffic. With a click of a button you're able to, in one interface, look at historical data for those items.” He also adds, “From the troubleshooting point of view, just having that peace of mind is great. And, The solution is extremely stable. We haven't had any issues in that regard. We haven't had issues with bugs, glitches, or crashes.”

Daniel S., Systems and Data Warehouse Supervisor at MMSD, mentions, “The [alerting and usage tracking](#) is a valuable feature because it alerts us when we're getting near capacity on disk space, network utilization or processor utilization. It helps us manage our capacity and enables us to be proactive.”

A Senior Vice President and CIO at a financial services firm explains, “As we look to add more servers to our virtual environment and to understand the impact, the solution allows us to dig into the [historical charts related to capacity planning](#). It also gives us visibility of spikes and allows us to track down the reasons for their occurrences. So too, it makes room for potential processes that have gotten hung or runaway and to know when it's time to reboot a server or service.”

Dinesh N., Digital Innovation at Bobcat Company, states, “The best part of the solution is the [sharing display](#). It gives a general public ID wherein everyone can link to a public display. That's a good feature.”

Fazal A., Implementation & Support Specialist at 360Factors, comments, “We have [configured multiple alerts for our network devices, including routers and switches](#), so that we are notified if any interface goes down. In the event an interface goes down, we have multiple reports that include availability monitoring, network uptime monitoring, and network downtime monitoring. These reports are on multiple schedules such as the end of the day, end of the last business day of the week, monthly, and quarterly. This gives us the ability to provide reports to our management and let them know the performance of our network.”

## Sample customers

Microsoft, Federal Express, Hewlett-Packard, and MasterCard

Top comparisons 123

[More comparisons](#)



**Zabbix**

Compared 11% of the time

[Learn more](#)



**PRTG Network Monitor**

Compared 7% of the time

[Learn more](#)



**ManageEngine OpManager**

Compared 6% of the time

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Reviewers - Percentages by top Industries

Financial Services Firm



Computer Software Company



Healthcare Company



Comms Service Provider



Visitors Reading Reviews - Percentages by Top Industries

Educational Organization



Computer Software Company



Manufacturing Company

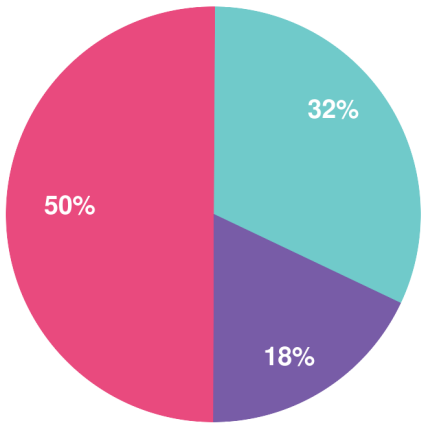


Government

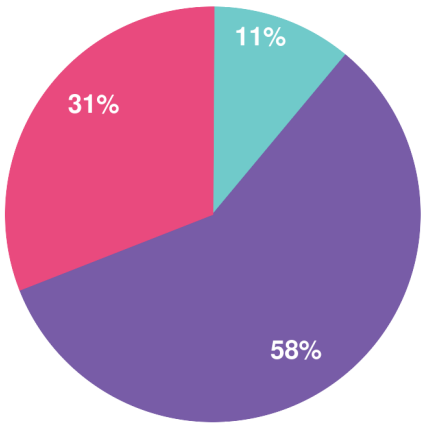


Company size

by reviewers



by visitors reading reviews



Small Business      Midsize Enterprise      Large Enterprise

## Valuable features

Excerpts from real customer reviews on PeerSpot:



“The alerting system in SolarWinds NPM aids in proactive network management.”



**Verified user**

Network Architect at a logistics company with 5,001-10,000 employees



“The alerting and reporting capabilities of the tool are impressive”



**MohamedIbrahim10**

Logistics Operations Specialist at Nafeza



“The most valuable features of the solution are its graphical interface and reports.”



**Jayesh Ramaiya**

Network Analyst at RAMAIYA LTD



“The solution is stable and reliable.”



**Dr. SureshHungenahally**

Chief Executive Officer at Suraksha

- ✓ “SolarWinds NPM provides an overview of network monitoring, extending its capabilities to cover other aspects, such as virtual machines and servers. The platform has features like NetPath, which is particularly beneficial for end-users, offering insights into issues like latency, packet loss, and connectivity problems with routers, switches, or servers.”



**Satyam Kumar**

SME Solarwinds at a computer software company with 1,001-5,000 employees

### What users had to say about valuable features:

“SolarWinds NPM reduces operational costs by providing visibility into network operations. Without such visibility, there's a risk of losing financial transactions or experiencing downtime, which end users can report as service outages.

Deploying SolarWinds has enabled us to stay proactive; we can quickly identify issues and prevent service impacts. For instance, if a node goes down, we can shift services to another node, significantly reducing service outages. SolarWinds alerts us to network issues promptly, allowing us to manage and resolve them before they affect our services.”

#### **Raja Xabi**

Technical Manager at PTCL.Official

[Read full review](#)

“The most valuable part of NPM is monitoring your entire infrastructure using SNMP versions two and three.

Since the basic module of SolarWinds is NPM (Network Performance Manager), it monitors network performance. It is also used by other tools for their functionality, like NCM (Network Configuration Manager) for configuration management and NTA (NetPath) for creating automatic topologies of remote sites. The basic data for these modules is derived from NPM. So, NPM is the basic tool for SolarWinds to support other modules.”

**Verified user**

Network Architect at a logistics company with 5,001-10,000 employees

[Read full review](#) 

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“It's a highly reliable product. SolarWinds NPM is one of our company's most valuable products. SolarWinds NPM immediately notifies via email in case of any downtime situations. ”

**MohamedIbrahim10**

Logistics Operations Specialist at Nafeza

[Read full review](#) 

“The SolarWinds product is easy to deploy and the product features are quite granular. We can dig deep into the infrastructure and at the data level, or we can aggregate and come higher up and look at all the trends and analysis of what it provides.”

**Dr. SureshHungenahally**

Chief Executive Officer at Suraksha

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“SolarWinds NPM provides an overview of network monitoring, extending its capabilities to cover other aspects, such as virtual machines and servers. The platform has features like NetPath, which is particularly beneficial for end-users, offering insights into issues like latency, packet loss, and connectivity problems with routers, switches, or servers. NetPath helps identify where the network path is disrupted or experiencing problems. For instance, if accessing Google services encounters issues, NetPath can pinpoint where the problem lies. Another valuable feature is that it provides real-time data on device performance, including resource utilization, RAM status, and responsiveness.”

**Satyam Kumar**

SME Solarwinds at a computer software company with 1,001-5,000 employees

[Read full review](#) 

Though in SolarWinds NPM, there is no need to go into other interfaces and set up some settings with other parameters, SolarWinds NCM allows you to do so more easily. We just put the configuration and execute the particular IP, or you can just put the Excel sheet, where once the import is done, it shows all the IPs there, and so you just need to do the configuration and execute the IPs. The solution provides you with real-time data, including details like how many devices are completed, how many are left, and how many are getting errors.

»

**NishantShrivastava**

Consultant at a tech vendor with 10,001+ employees

[Read full review](#) 

## Pain Points

The main pain points mentioned:

- ✖ “SolarWinds NPM offers limited customization options. Users and developers may find restrictions in modifying or customizing the dashboard and adjusting monitoring features such as polling intervals or SLAs for different nodes.”



**Raja Xabi**

Technical Manager at PTCL.Official

- ✖ “The market is changing, and people are expecting automation. I think that's a disadvantage.”



**Verified user**

Network Architect at a logistics company with 5,001-10,000 employees

- ✖ “The response time of the support team needs to improve”



**MohamedIbrahim10**

Logistics Operations Specialist at Nafeza

✖ “The solution's customer service is not very good because the support takes too long.”



**Jayesh Ramaiya**

Network Analyst at RAMAIYA LTD

✖ “The integration with the APIs and the web servers deployed can definitely be improved.”



**Dr. Suresh Hungenahally**

Chief Executive Officer at Suraksha

### Room for improvement:

“SolarWinds NPM offers limited customization options. Users and developers may find restrictions in modifying or customizing the dashboard and adjusting monitoring features such as polling intervals or SLAs for different nodes. These limitations can be seen as areas for improvement, particularly in providing more extensive customization capabilities for administrators.”

**Raja Xabi**

Technical Manager at PTCL.Official

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“SolarWinds is always up to date with the latest versions and firmware. The earlier challenge of increasing resources has been solved since moving to the cloud. We can now increase resources anytime and reduce downtime for monitoring services.

With around 10,000 devices and 30,000+ elements, manual monitoring during downtime was a headache. But now there is no problem, as we can increase the underlying infrastructure resources in real-time, and performance is increased on the SolarWinds cloud.

We lack database monitoring. I have proposed that the DPA license be onboarded for database monitoring. In the current infrastructure, database monitoring is done manually. I have proposed this enhancement to the client, but there are some commercial constraints. It is in process, and maybe next year, they will budget for it.

The market is changing, and people are expecting automation. I think that's a disadvantage, but it's temporary because SolarWinds is continuously pushing clients to onboard the observability AI feature. They have already worked on it, and people only need to invest in it and onboard to meet the current market requirement, which is AI-driven automation for monitoring and decision-making.”

**Verified user**

Network Architect at a logistics company with 5,001-10,000 employees

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“The response time of the support team needs to improve. Sometimes, there is a wait time of three or four hours to obtain a response from SolarWinds NPM. The consistency of support also needs to improve, in some cases a quick response can be noticed from the support team of SolarWinds NPM.

”

**MohamedIbrahim10**

Logistics Operations Specialist at Nafeza

[Read full review](#) 

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“The solution's customer service is not very good because the support takes too long. The solution needs to provide better training videos, especially on creating individual reports. It would be good if reporting were made easier with SolarWinds NPM.”

**Jayesh Ramaiya**

Network Analyst at RAMAIYA LTD

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“The tool can only monitor up to 1000 instances in a single SolarWinds console. Customers may have over 1000 instances. Hence, it needs to support a minimum of 1500 instances. It should also improve support. ”

**Satyam Kumar**

SME Solarwinds at a computer software company with 1,001-5,000 employees

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The dashboard of the solution is an area with certain shortcomings that need improvement. Having all the features and parameters under a single tab in the solution would be good. For knowledge-related purposes, SolarWinds needs to consider adding documentation to its portal to provide users with the upgrade command if they want to upgrade the solution and how to carry out the onboarding procedure.

I would like to see real-time visualization and monitoring, especially when attempting to connect globally where one router is in the USA and the other is in the UK. With real-time visualization, all the interfaces can be made visible properly, while the users also get more visibility and their network. If an interface goes down, then one can monitor the interface directly with the help of the dashboard provided in the solution.

”

**NishantShrivastava**

Consultant at a tech vendor with 10,001+ employees

[Read full review](#) 

## Pricing

“Most of the licenses are perpetual, and the annual maintenance charges are not high.”

**Verified user**

Network Architect at a logistics company with 5,001-10,000 employees

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“I would rate the pricing a five out of ten”

**MohamedIbrahim10**

Logistics Operations Specialist at Nafeza

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“SolarWinds NPM is very expensive, and we pay ten thousand yearly.”

**Jayesh Ramaiya**

Network Analyst at RAMAIYA LTD

[Read full review](#)

“Though I don't remember the price for SolarWinds NPM, its price is somewhat okay when you compare it with other tools in the market. The price isn't too high and isn't too low, so it's okay.”

**Reena Pandey**

Consultant at HCL Technologies

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“Our customer reports that the solution is somewhat costly and licensing is a bit complicated.”

**Verified user**

CTO-OSS product development at a comms service provider with 11-50 employees

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# PRTG Network Monitor

## Executive summary

PRTG Network Monitor runs on a Windows machine within your network, collecting various statistics from the machines, software, and devices which you designate. PRTG comes with an easy-to-use web interface with point-and-click configuration. You can easily share data from it with non-technical colleagues and customers, including via live graphs and custom reports. This will let you plan for network expansion, see what applications are using most of your connection, and make sure that no one is hogging the entire network just to torrent videos.

To monitor a large IT environment, it's important to be able to scale PRTG up. Paessler PRTG Enterprise Monitor includes all the proven capabilities of PRTG Network Monitor, which are enhanced by exclusive ITOps Board for a service-oriented, central overview of multiple PRTG servers.

## Sample customers

Jameson Bank, Sidnix, RungelCT, MedicalAnimal, Truck-lite, GamingGrids, The Covell Group, Forsythn County Schools, NetMass, Musgrove Park Hospital, Lanes Health, Columbia Southern University, Vodafone, Intrust Bank

## Top comparisons 123

[More comparisons](#)



**Zabbix**

Compared 8% of the time

[Learn more](#)



**Centreon**

Compared 8% of the time

[Learn more](#)



**SolarWinds NPM**

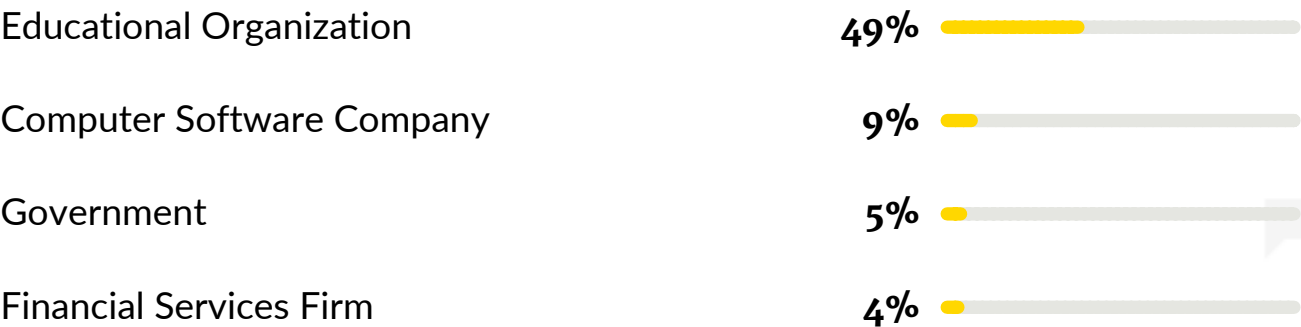
Compared 7% of the time

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### Reviewers - Percentages by top Industries

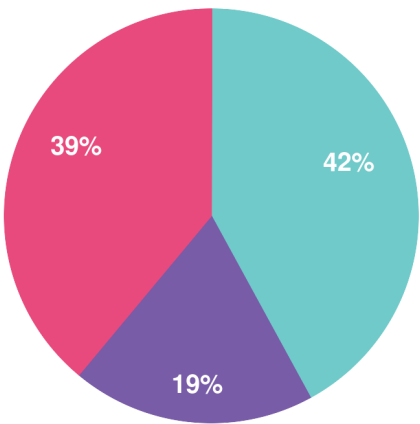


### Visitors Reading Reviews - Percentages by Top Industries

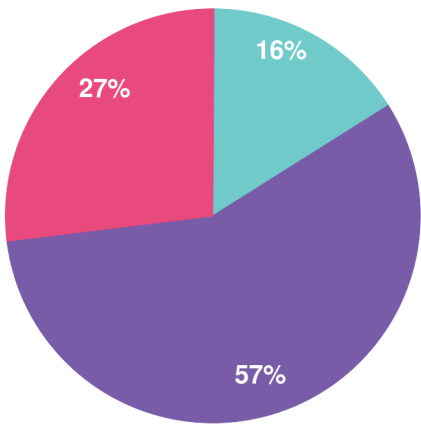


### Company size

by reviewers



by visitors reading reviews



Small Business Midsize Enterprise Large Enterprise

## Valuable features

Excerpts from real customer reviews on PeerSpot:



“The real-time monitoring feature in PRTG is invaluable to me”



**MoshiurRahman Khan**

CEO at a tech services company with 11-50 employees



“The tool is integrated with our email for the alerts.”



**Verified user**

server at a tech services company with 201-500 employees



“The most valuable aspect is the diverse range of features it offers.”



**Pierre-Anderson ELLO**

IT Manager at Cdc



“Stability-wise, I rate the solution a ten out of ten.”



**SyedKareemuddin**

IT Manager at COCA COLA



“The reporting module is easy to configure.”



**MohamedAbdalla**

Senior Technical Support at Etisalat

What users had to say about valuable features:

“The real-time monitoring feature in PRTG is invaluable to me. It provides immediate insights into network performance, which is crucial for proactive maintenance. Another standout feature is its recommendation system, especially in the enterprise version, which helps optimize operations by automatically managing failovers. Additionally, the flexibility to customize data storage and the option to remove old data after a certain period is also essential for efficient resource management.

”

**MoshiurRahman Khan**

CEO at a tech services company with 11-50 employees

[Read full review](#)

“L’aspect le plus précieux est la gamme variée de fonctionnalités qu’il offre. Le tableau de bord est exceptionnel, offrant une vue d’ensemble complète.”

**Pierre-Anderson ELLO**

IT Manager at Cdc

[Read full review](#) 

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“Most of the products either provide features for network monitoring or efficient server monitoring. There are different products for server monitoring when it comes to ManageEngine or SolarWinds, and there are different products for server monitoring. There are different metrics to consider when monitoring servers and networks. RTG Network Monitor gives me a complete picture of both the modules, which are server monitoring and network monitoring.”

**SyedKareemuddin**

IT Manager at COCA COLA

[Read full review](#) 

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“PRTG Network Monitor helps us quickly and easily discover a large number of sensors, so we can spend minimal time monitoring customer sites. This allows us to focus on other important tasks.”

**Hoan\_Nguyen**

System Engineer at a computer software company with 10,001+ employees

[Read full review](#) 

“I like that PRTG Network Monitor is evolving as a product. For example, it's releasing new sensors on the OT, Modbus, and MQTT side, but its most valuable feature is the remote probe.

Other OEMs in the market will charge you after some time if you have multiple sites distributed within a particular region. Suppose you have four or five locations and deployed the agent; other solutions will charge you extra or add commercial charges to your invoice. Still, PRTG Network Monitor allows up to sixty or eighty remote probes for one server, particularly when you buy the PRTG main server license. I find this pricing model helpful, mainly because my company has multiple sites here in India, between thirty to forty sites. The company doesn't need to buy an additional license or commercial license.

The remote probe will be deployed at the site remotely, and PRTG Network Monitor will monitor the site and feed all monitoring data to the central server. It is beneficial because it ultimately gives you visibility from the central server. The remote probe feature in the tool helps you monitor remote systems or your network, so it's an outstanding feature available in PRTG Network Monitor compared to other OEMs in the market. Some OEMs may have the feature, but the charges would be huge for such a feature.”

**Rakesh Chandra**

Manager, Information Technology Security at a energy/utilities company  
with 10,001+ employees

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“It's working fine. It gives us the information that we require so far.

The monitoring services it offers are great.

The solution can scale.

It is stable.

Technical support is helpful.

The initial setup isn't too complex. ”

**Sixto Huerta**

Operador at Arteria Comunicaciones SA de CV

[Read full review](#) 

## Pain Points

The main pain points mentioned:

- ❌ “Improvements in data storage flexibility, such as allowing customers to specify data retention periods, would enhance PRTG.”



**MoshiurRahman Khan**

CEO at a tech services company with 11-50 employees

- ❌ “PRTG Network Monitor needs to show bandwidth utilization in proper graphs. It isn't easy to learn.”



**Verified user**

server at a tech services company with 201-500 employees

- ❌ “I've encountered a challenge in my functions, particularly in adding and printing.”



**Pierre-Anderson ELLO**

IT Manager at Cdc

- ✖ “Technical support is an area with concerns in PRTG Network Monitor, where improvements are required.”



**SyedKareemuddin**

IT Manager at COCA COLA

- ✖ “Along with more room for automation, more room for advanced configuration can be integrated into the solution.”



**MohamedAbdalla**

Senior Technical Support at Etisalat

### Room for improvement:

“Improvements in data storage flexibility, such as allowing customers to specify data retention periods, would enhance PRTG. Additionally, implementing OID panels for wider device support, especially for devices like UPS network equipment lacking standard OID support, would be beneficial.”

**MoshiurRahman Khan**

CEO at a tech services company with 11-50 employees

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Technical support is an area with concerns in PRTG Network Monitor, where improvements are required. The product is very good, but its local presence in the Saudi Arabian market is unavailable.

I would like PRTG Network Monitor to introduce some security features for monitoring the security devices. The server and network monitoring functionalities in PRTG Network Monitor are very efficient. The security features of the product should provide the same level of efficiency as it provides for server and network monitoring so that its users or customers get all its features in a bundle.

”

**SyedKareemuddin**

IT Manager at COCA COLA

[Read full review](#) 

---

“The automation part can be more flexible. It will be much easier for an administrator to work on. It can discover all the devices in a network and design its network.”

**Noor-E-MozammilAlighan**

Senior IT Engineer at NMA Technologies Services Ltd

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“They should work on syncing the solution with Gmail. Also, they should add a feature to monitor the bandwidths of different devices. In addition, it should be possible for us to check the connectivity of the devices via DNS servers.”

**Waqas Moazzam**

Post Sales Engineer at Corvit Networks

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---

“PRTG does not allow us to scan devices like we can scan software or another problem in it. Also, I cannot draw graphical graphs in Woodview/look. Another problem is that we cannot draw a good diagram in PRTG.

In the next release, I'd like to see more integration with, for example, SolarWinds.”

**Usman Shafeeq**

Student at The Islamia University of Bahawalpur

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“Our biggest issue, and the reason we are trying to move away from PRTG, is that it is not scalable across an enterprise solution.

The scalability of this solution could improve as well as the automated provisioning of the infrastructure.”

**Verified user**

Director of Infrastructure and Technical Services at a healthcare company  
with 5,001-10,000 employees

[Read full review](#) 

## Pricing

“PRTG Network Monitor is cheap.”

**Verified user**

server at a tech services company with 201-500 employees

[Read full review](#) 

---

“The pricing is reasonable for the features provided.”

**Pierre-Anderson ELLO**

IT Manager at Cdc

[Read full review](#) 

---

“I rate the price of PRTG Network Monitor an eight on a scale of one to ten, where one is a high price, and ten is a low price.”

**SyedKareemuddin**

IT Manager at COCA COLA

[Read full review](#) 

---

“It's a cost-efficient tool.”

**MohamedAbdalla**

Senior Technical Support at Etisalat

[Read full review](#) 

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“The pricing is comparable.”

**Verified user**

Director of Infrastructure and Technical Services at a healthcare company with 5,001-10,000 employees

[Read full review](#) 

**New Relic**

## Executive summary

### New Relic

New Relic is a prominent application performance management (APM) and a real-time monitoring solution. This cloud-based platform is tailored for both small developers and large enterprises to track and optimize application performance.

New Relic's strength lies in its comprehensive toolset that enables developers to diagnose and resolve issues quickly, ensuring high uptime and optimal performance of applications. The platform offers a wide range of features including real-time application monitoring, detailed performance insights, customizable dashboards, and in-depth analytics. It supports numerous programming languages and integrates with existing development workflows, making it a versatile choice for diverse IT environments.

### What are the key features of New Relic?

- **APM:** Provides detailed insights into application performance, helping to identify bottlenecks and areas for improvement.
- **Infrastructure Monitoring:** Monitors cloud, on-premises, and hybrid infrastructures to provide visibility into the health of servers and networks.
- **Real User Monitoring:** Captures and analyzes end-user interactions to help understand the user experience across web and mobile applications.
- **Synthetic Monitoring:** Uses simulated traffic to test and optimize websites and applications before they go live.
- **Dashboard and Visualization:** Customizable dashboards that display key metrics and trends, facilitating quick decision-making and reporting.

When evaluating New Relic, you should focus on the ROI aspects such as improved application performance, reduced downtime, and enhanced customer satisfaction. The platform's ability to provide actionable insights helps to preemptively address potential issues, thereby saving costs and improving operational efficiency.

New Relic is widely implemented across various industries, including technology, e-commerce, finance, and media, where ensuring smooth application performance is critical to business success. Companies in these sectors use New Relic to gain a competitive edge by ensuring their digital services are reliable and perform at peak efficiency.

In summary, New Relic is an essential tool for businesses seeking to enhance their application performance through advanced monitoring and real-time analytics. Its comprehensive features and flexible pricing make it a suitable choice for organizations aiming to optimize their digital operations effectively.

Sample customers

World Fuel Services, Verizon, FootLocker, McDonald's, Trainline, Mondia Media, Confused, Costa Coffee, Ryanair, Marks & Spencer, William Hill, Delivery Hero, Skyscanner, BASF, DAZN, Veygo, Virtuo, movingimage, talabat, Australia Post, Tokopedia, Seven Network, Virgin Australia, Zomato, BigBasket, Mercado Libre, Lending Club

Top comparisons 123

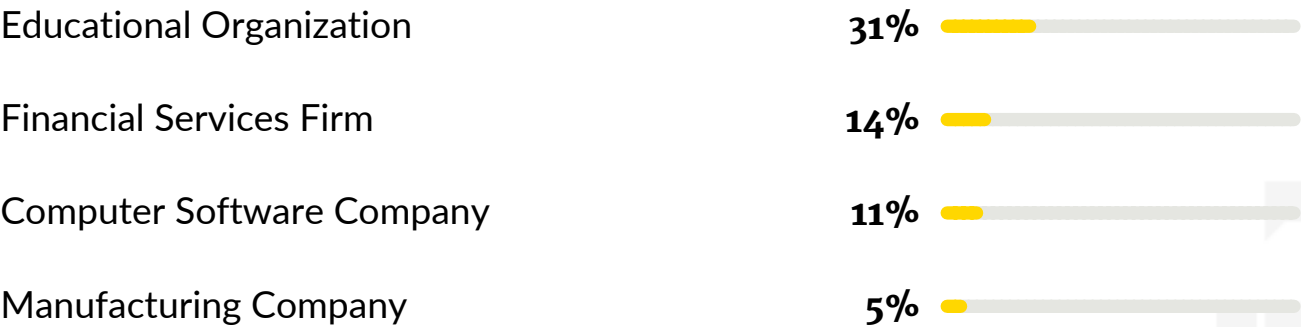
[More comparisons](#)

|                                                                                                                                                                    |                                                                                                                                                                  |                                                                                                                                                                                  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <b>Dynatrace</b><br><br>Compared 16% of the time<br><a href="#">Learn more</a> |  <b>Datadog</b><br><br>Compared 11% of the time<br><a href="#">Learn more</a> |  <b>Elastic Observability</b><br><br>Compared 10% of the time<br><a href="#">Learn more</a> |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Reviewers - Percentages by top Industries

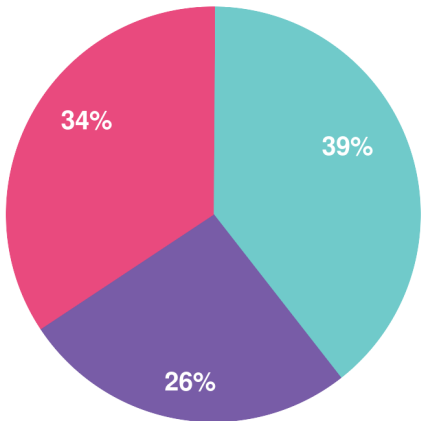
|                           |                            |
|---------------------------|----------------------------|
| Financial Services Firm   | 24% <div><div></div></div> |
| Computer Software Company | 21% <div><div></div></div> |
| Media Company             | 10% <div><div></div></div> |
| Retailer                  | 8% <div><div></div></div>  |

### Visitors Reading Reviews - Percentages by Top Industries

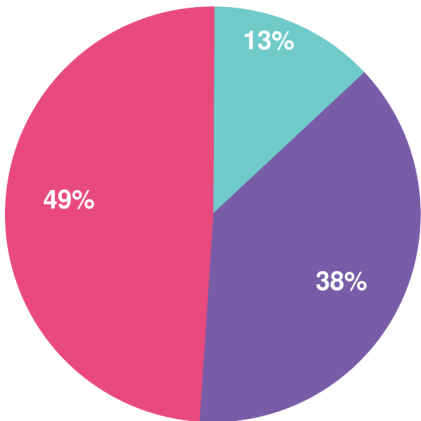


### Company size

by reviewers



by visitors reading reviews



Small Business      Midsized Enterprise      Large Enterprise

## Valuable features

Excerpts from real customer reviews on PeerSpot:



“The product's initial setup phase was very easy.”



**Kartik Bansal**

CEO and Head of Engineering at CAW Studios



“The product allows the developer to see the actual problems in the applications.”



**Nelson Mendaros**

Founding Partner at 2Five1



“The tool's most valuable features were APM and core reliability. We get alerts whenever an anomaly is detected. The solution is very friendly.”



**Kuldeep Pisda**

Freelance Software Engineer at Self-employed



“It has helped my organization to dive deeper into the application using the APM module is very helpful.”



**Verified user**

Engineer at a tech vendor with 51-200 employees



“The best feature of New Relic is its simple look and feel, making it easier to use than other tools.”



**Kashif Adhami**

Independent Contractor at Tierlinks

What users had to say about valuable features:

“The product allows the developer to see the actual problems in the applications. It shows which part of the code and which part of the software component or architecture is having a problem. It's easy to resolve the issues and pinpoint the bottlenecks in the application.”

**Nelson Mendaros**

Founding Partner at 2Five1

[Read full review](#)

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“The versatility of the solution is its most valuable feature. It offers features like user behavior and user experience monitoring besides log management in one suite. When comparing it with other tools, other tools are primarily focused on only the management or only user behavior, but New Relic has both features.”

**Hassan JavedWarraich**

Advisor-Product Consultant at Bachat

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“It is easier to create new dashboards in the New Relic interface, and it is also easier to query if when I want to monitor a different parameter or time duration on my dashboard.

I like the overall monitoring and analytical features. It is a complete platform in that regard.”

**Mihir Mehta**

Solutions Architect at a computer software company with 5,001-10,000 employees

[Read full review](#) 

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“What I like best about New Relic APM is its user interface because it's simple.

The tool lets us view what caused issues, especially in the cloud, where so many things could go wrong.

The most valuable feature of New Relic APM is end-to-end monitoring.”

**Iqbal Khowaja**

Chief Technology Officer at State of Hawaii

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“One of the best features is that New Relic only has a very straightforward pricing model. They only charge for the data that is ingested. All the features that they provide are completely free of cost. You can use any tool that they provide, and you just pay for the data that is ingested.

The initial setup is straightforward.

It's stable.

New features are added often.

It's scalable.

Technical support is helpful and adheres to the SLA.”

**AnkitSharma2**

Senior System Administrator at Q4 Inc.

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“The solution offers good code detection and resolution.

It offers helpful user metrics so we can learn more about the user experience.

It has good performance monitoring. ”

**AnkitSharma2**

Senior System Administrator at Q4 Inc.

[Read full review](#) 

## Pain Points

The main pain points mentioned:

- ❌ “New Relic is very slow, and the app is a bit frustrating to use, which is something that has been happening a lot in the past year. During the last six months, I have noticed that it has become extremely laggy.”



**Kartik Bansal**

CEO and Head of Engineering at CAW Studios

- ❌ “The solution must provide better support for Azure Web Apps service.”



**Nelson Mendaros**

Founding Partner at 2Five1

- ❌ “The solution needs to have staging.”



**Kuldeep Pisda**

Freelance Software Engineer at Self-employed

- ❌ “Documentation is one of the biggest things that I have a problem with since its documentation is not clear sometimes.”



**Verified user**

Engineer at a tech vendor with 51-200 employees

✖ “New Relic needs to improve is the user data schema.”



**Kashif Adhami**

Independent Contractor at Tierlinks

### Room for improvement:

“New Relic is very slow, and the app is a bit frustrating to use, which is something that has been happening a lot in the past year. During the last six months, I have noticed that it has become extremely laggy. The irony stems from the fact that a tool used for performance measurement itself has so many performance issues. I think it has also become too crowded with too many features. I have been using New Relic for ten years, and over a period of time, it has added a lot of new tools and new profiles, which are great, but now the tool has become too crowded. Around 80 percent of the time, I use the tool only for basic use cases, which were all there even ten years ago. The tool has definitely improved the interface, which is good, but apart from the basic features that I need, there are all these features in the tool that crowd the tool's entire user interface, which becomes complex. I like Sentry because its main interface for error reporting and handling has always been very clean and focused while not being crowded with too many things, but I don't know about the solution's future. With New Relic, the tool seems crowded when it comes to its interface, which has too many features.”

**Kartik Bansal**

CEO and Head of Engineering at CAW Studios

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Documentation is one of the biggest things that I have a problem with since its documentation is not clear sometimes.

Logging right now is something I want to improve. So, every log that you have has to have an issue. So logging needs to be probably set right.

I would like to see more logging capabilities in the solution. If they can accept logs, they just can't report. So, I guess reporting on logging is something I want to see in the future.

”

**Verified user**

Engineer at a tech vendor with 51-200 employees

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“One thing New Relic needs to improve is the user data schema. It wanted us to move from version one to version two, but that was difficult because we wanted to do single sign-on, and it couldn't support our Ping Identity platform. That's something New Relic needs to work on.

Another issue I have with New Relic is its suite licenses. It has a two-tier system: the full-stack observability, which requires a suite license, and the free version, which doesn't offer any peer review capabilities. It needs to change because having a suite license for a user who can only view the post-stack, not even the curated view, is a big no-no. Dynatrace or SAP don't have this issue.

I should point out one more thing about New Relic. We use it with OpenShift, and one of the issues we faced was that New Relic required root access, which was a concern because no admin in the world would give any third-party vendor root access. However, they seem to have corrected this in the next version. ”

**Kashif Adhami**

Independent Contractor at Tierlinks

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“The initial setup can be made easier. Like Mixpanel, New Relic can also have a step-by-step guide for the setup process. It needs slight improvements to be made in the user experience.”

**Hassan JavedWarraich**

Advisor-Product Consultant at Bachat

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“I would like for this solution to improve the automatic configurations of workloads and capabilities.

In the next release, I'd like to see a better pricing structure.”

**Pankaj Tolani**

Director at Autonomous Thingz Pty Ltd

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“One thing I'd like to see in any APM, especially New Relic, is the ability to use distributed transactions. When one microservice calls another, it calls another database and microservice. The entire data visualization layer will not be able to correlate from one microservice from end to end and return on that path. Distributed transactions would be a great addition that would make life simpler. Unfortunately, no APM has that end-to-end capability.

When I say "distributed transactions," I'm not only talking about the database level. It needs more and better visualization of communications across various microservices and integration with logs.”

**Devendra Tiwari**

Group Engineer Manager at Embibe

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## Pricing

“I rate the product price a five on a scale of one to ten, where one means cheap, and ten means very expensive.”

**Kartik Bansal**

CEO and Head of Engineering at CAW Studios

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---

“The solution is cheap, but prices can go up when users grow.”

**Kuldeep Pisda**

Freelance Software Engineer at Self-employed

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“I think it's overpriced for the technical support that we get. We spent over 1,00,000 USD a year.”

**Verified user**

Engineer at a tech vendor with 51-200 employees

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“The price of New Relic could improve. It is expensive.”

**Tapas Das**

Vice President at Serosoft

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“We're paying for the New Relic APM license annually.”

**Iqbal Khowaja**

Chief Technology Officer at State of Hawaii

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Nagios

★★★★★

i

Nagios Core

Executive summary

This is IT infrastructure monitoring's industry-standard, open-source core. Free without professional support services.

Sample customers

Airbnb, Cisco, PayPal, FanDuel

Top comparisons 123

[More comparisons](#)

Nagios

Nagios XI

Compared 27% of the time

[Learn more](#)

ZABBIX

Zabbix

Compared 24% of the time

[Learn more](#)

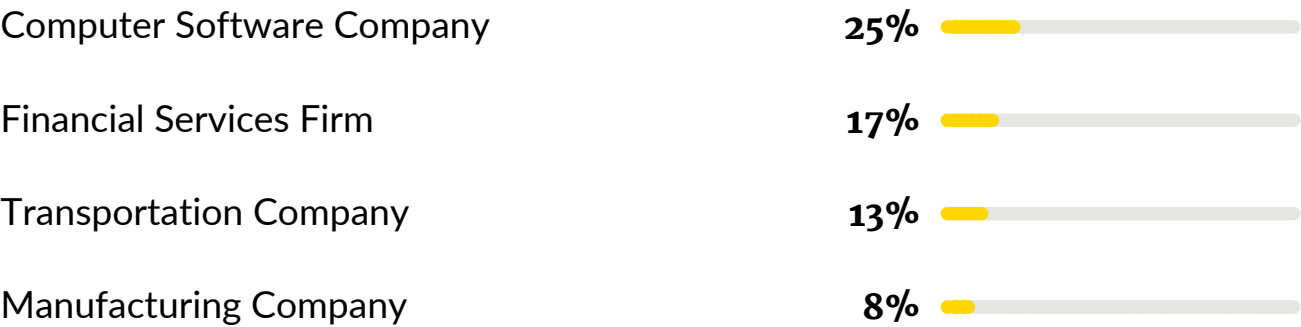


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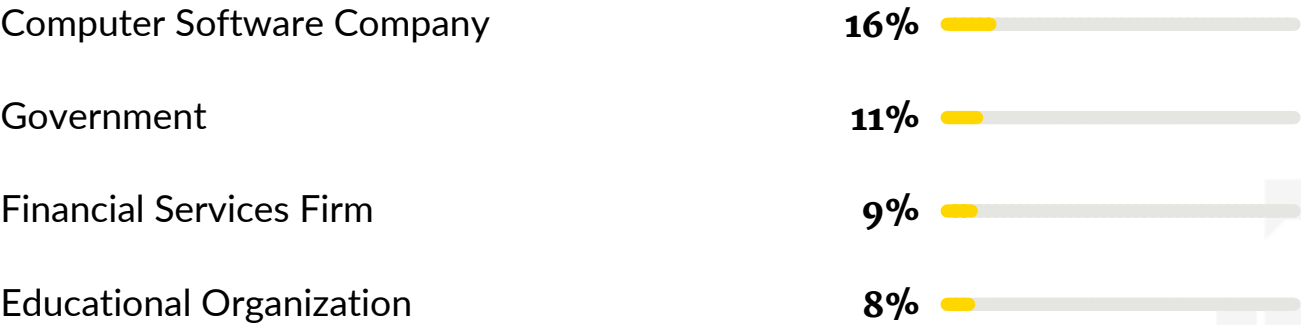
Compared 13% of the time

[Learn more](#)

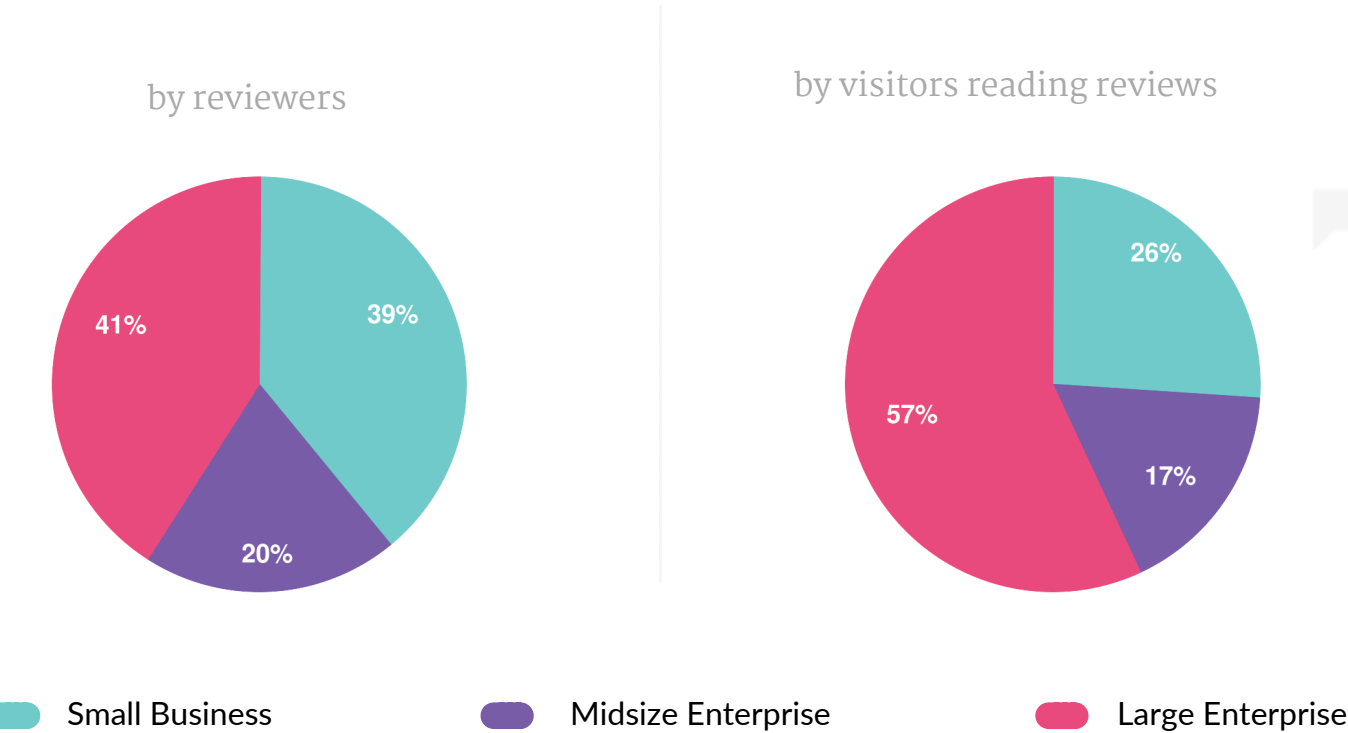
Reviewers - Percentages by top Industries



Visitors Reading Reviews - Percentages by Top Industries



Company size



## Valuable features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Monitoring with Nagios Core is helpful because it provides immediate alerts if something goes down, such as a server, or wireless router, or if there's a cable break. This allows us to respond promptly to any issues.”



**Verified user**

Manager, IT at kas

- ✓ “What I like about Nagios Core is that it helps me ensure everything is running smoothly by checking the status of hosts and services.”



**Verified user**

Admin Sys Linux at a computer software company with 11-50 employees

- ✓ “The notifications are definitely one of the most valuable features of Nagios Core. We know what to look for and what to expect when things are down.”



**Gary Dunbar**

Regional Portfolio Manager at First in Business Solutions



“We mostly use Nagios Core to integrate with Python and Bash Script.”



**Chetan\_Sharma**

Linux System Administrator at Amity Software Systems Limited



“We use the product to monitor server applications.”



**Susantha Kumar**

Support on banking at Aithent

What users had to say about valuable features:

“We mostly use Nagios Core to integrate with Python and Bash Script. If there is a requirement from the client to monitor these services, and Nagios Core does not have the features, we integrate Python and Bash Script with Nagios Core to monitor the services.”

**Chetan\_Sharma**

Linux System Administrator at Amity Software Systems Limited

[Read full review](#)

“I started working with Nagios Core when RHEL 5 was there & since then it is still in functioning mode various types of hosts and services have been configured such as the IBM AIX, Linux, Microsoft Windows, Cisco Routers, WLCs, Switches & certain gateway level firewalls. (Fortigate, Juniper Netscreen, Checkpoint, Radware AppDirector Load Balancer)

As my knowledge gains, I've started deploying additional plug-ins (as stated above) to have a productive monitoring environment.

**Please Note:** Nagios Exchange is a great source of plug-ins for testing purposes.

Nagios is still functional & doing well after many years despite having 500+ nodes & 2500+ services. Moving further, the Nagios HA pilot project is in progress to have a high availability & business continuity.

In opposite to Nagios XI, Nagios Core needs to be configured through a shell console only. Though open-source GUI Content Management tools are available I'm good @ shell level only.

Using NCPA, We monitor active & passive checks both. However, Active checks mostly work well in my architecture.

The biggest difference between Nagios Core & XI is, everything comes pre-built with Nagios XI, while for Nagios Core, all add-ons need to be configured individually.

So, Nagios Core Engineer/Administrator requires in-depth shell-based knowledge & a clear understanding of Nagios Structure for all kinds of troubleshooting.  
”

**Nishith Vyas**

Sr. System Administrator at Guj Info Petro Limited

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“The value of the solution is that we get timely notifications if there are any issues and they can be solved immediately. Nagios provides all the plugins required. ”

**Azam S M**

Infrastructure Lead at Danat Fz LLC

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“The application performance monitoring feature is valuable. We primarily use it for user experience monitoring and determining which layer the problem happened to resolve it.”

**Daniel Tamiru**

Manager, Database & System Administration at Awash International Bank

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“Nagios Core is very configurable. Whatever you want, you can do it. We have multiple agents and scripts available with the Nagios Core portals and the internet. The cost is also very acceptable. ”

**Fahad-Siddiqui**

Big Data Infrastructure Consultant at a government with 1,001-5,000 employees

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“The most valuable feature depends on the project. It's great if you need to check to ensure a service is running 24/7. I can use the full solution for free, and it's flexible. If I need to add a dashboard, I can integrate it with Nagios. Cloud synchronization is wonderful.”

**James Jaramillo**

IT Specialist at ADDI

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## Pain Points

The main pain points mentioned:

✖ “The interface could be improved.”



**Verified user**

Manager, IT at kas

✖ “Nagios Core is limited in terms of distributed setups, and there is no central view for remote data centers.”



**Verified user**

Admin Sys Linux at a computer software company with 11-50 employees

✖ “There is room for improvement in the graphics.”



**Gary Dunbar**

Regional Portfolio Manager at First in Business Solutions

✖ “Nagios Core does not have a graphic display.”



**Chetan\_Sharma**

Linux System Administrator at Amity Software Systems Limited

✖ “The tool needs to improve the integrations.”



**Susantha Kumar**

Support on banking at Aithent

Room for improvement:

“I have found Nagios Core to be challenging in terms of its centralized architecture and configuration complexities, especially in a Microsoft environment. Making optimizations or changes often requires reinstalling the server, which can be inconvenient.”

**Verified user**

Admin Sys Linux at a computer software company with 11-50 employees

[Read full review](#) 

---

“There is room for improvement in the graphics.

Another are of improvement is the ability to host and service by other web interfaces rather than configuration files. ”

**Gary Dunbar**

Regional Portfolio Manager at First in Business Solutions

[Read full review](#) 

“Datadog provides the compatibility to integrate with these big data platforms like Cloudera and others. These services are very efficient and they provide customer support with it. In this case, I believe Nagios Core will need to provide an option for big data platforms in the future.

”

**Fahad-Siddiqui**

Big Data Infrastructure Consultant at a government with 1,001-5,000 employees

[Read full review](#) 

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“We're using the free version, which limits us in terms of the things that we can do. If we had the paid version, a lot of our issues would probably go away. For example, we can't isolate instances that are being built or updated with the production ones. When they're being built, on Nagios, they're showing in red. It'd be nice to be able to partition those off until they're all green, and then we can bring them into the environment. This is probably because we've got the free version and not the paid version. If we went for the paid version, it would probably allow us to do exactly what we want to or remove the restrictions that we have, but if we are able to isolate instances in the free version, it would make life much easier.

In terms of new features, we're just using it for what it is. We are using what we've got now. We don't have any additional requirements as far as I'm aware.

”

**Verified user**

Partner Technical Support & Escalation Manager at a tech vendor with 51-200 employees

[Read full review](#) 

“If we need to process quicker, we use third party plugins to avoid downtime.

Nagios Core would benefit from aggregations if a particular server goes down.

Comparing Nagios UI and Nagios Core, in Nagios Core we need to do some coding while Nagios XI has everything in UI. If you go with Nagios XI the developer task is minimized because they help provide the UI. With Nagios Core, we need to log into the Linux servers and we need to change that particular directory. We need to write a code for each and every server. ”

**Mangesh Jadhav**

Senior Software Engineer at Peristent Systems

[Read full review](#) 

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“The latest version is a bit more difficult. There have been some changes that have not really improved the solution.

We have a new manager coming in, and they will watch and see over the course of the year if the solution needs any specific improvements. We're still in the process of testing the solution.

The implementation and deployment might need to be slightly improved.

It would be nice if the company offered a sales or contract manager that was dedicated to our company so that we would have some sort of link to Nagios, and if we had issues or questions, we'd be able to contact them directly.

It would be good if the solution had some sort of alarm system to alert managers to any issues. We get good alerts, they just need to get to the right person more efficiently.”

**Verified user**

Network Engineer at a retailer with 1,001-5,000 employees

[Read full review](#) 

## Pricing

“It's free.”

**Gary Dunbar**

Regional Portfolio Manager at First in Business Solutions

[Read full review](#) 

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“Nagios Core is a cheap solution.”

**Chetan\_Sharma**

Linux System Administrator at Amity Software Systems Limited

[Read full review](#) 

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“I would rate the solution's pricing an eight out of ten.”

**Susantha Kumar**

Support on banking at Aithent

[Read full review](#) 

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“Nagios Core is an open source solution, and there are no licensing fees.”

**Verified user**

IT Monitoring & IT Service Automation Product Consultant and Team Lead at a transportation company with 10,001+ employees

[Read full review](#) 

“The solution is expensive.”

**Verified user**

Senior Technical Support Engineer at a cloud solution provider with 11-50 employees

[Read full review](#) 



## Executive summary

Nagios XI provides monitoring of all mission-critical infrastructure components, including applications, services, operating systems, network protocols, systems metrics, and network infrastructure. Third-party add-ons provide tools for monitoring virtually all in-house and external applications, services, and systems.

Nagios XI uses a powerful Core 4 monitoring engine that provides users with the highest levels of server monitoring performance. This high degree of performance enables nearly limitless scalability and monitoring powers.

With Nagios XI, stakeholders can check up on their infrastructure status using the role-based web interface. Sophisticated dashboards enable access to monitoring information and third-party data. Administrators can easily set up permissions so users can only access the infrastructure they are authorized to view.

## Nagios XI Benefits and Features

Some of the benefits and top features of using Nagios XI include:

**Extensive IT infrastructure monitoring:** Comprehensively monitor all of your organization's infrastructure's components. Hundreds of third-party add-ons let you monitor virtually any internal application, service, or system.

**Proactivity:** With built-in, automated trend analysis and capacity planning charts, organizations can plan infrastructure upgrades before legacy systems encounter unexpected issues. IT staff, business stakeholders, and end users are notified via email or SMS with details of the outage so they can begin handling the issue immediately.

**Multiple integration options:** Numerous available APIs allow seamless integration with in-house and third-party applications. Thousands of community-developed add-ons that extend monitoring and native alerting capabilities as well as custom interfaces are available, allowing you to customize Nagios XI to your company's needs.

**Complete visibility:** Get a single view of your entire IT operations network and business processes. The Nagios XI dashboards provide at-a-glance access to monitoring information and third-party data. Views give users quick access to the most useful information.

**User-friendly interface:** Customize the layout, design, and settings for each user’s GUI, providing clients and team members with the flexibility they need. Administrators can easily delegate control over monitoring configuration management, system settings, and more to end users and team members using the built-in web-based configuration interface. A configuration wizard guides users through the process of monitoring new devices, services, and applications without understanding complex monitoring concepts.

**Configuration snapshots:** Snapshots allow you to save and archive your most recent configurations. Later on, you can revert back to them whenever you like.

**Advanced user management:** Ensure a secure infrastructure environment by easily setting up and managing user accounts and assigning custom roles with just a few mouse clicks.

Reviews from Real Users

Nagios XI stands out among its competitors for a number of reasons. Several major ones are its integration options and monitoring abilities, as well as its alerting features.

David P., a senior DevOps engineer at EML Payments Ltd, writes, “We use Nagios as a network discovery tool. We use Nagios to maintain our uptime statistics and to monitor our services. It has allowed us to be much more sophisticated in our [monitoring and alerting](#).”

An IT-OSS manager at a comms service provider notes, “Nagios XI has a custom API feature, and we can expose custom APIs for our [integration](#). This is a great feature.”

Sample customers

Nagios has over one million users globally, including AOL, DHL, McAfee, MCI, MTV, Yahoo!, Universal, Toshiba, Sony, Siemens, and JPMorgan Chase.

Top comparisons 123

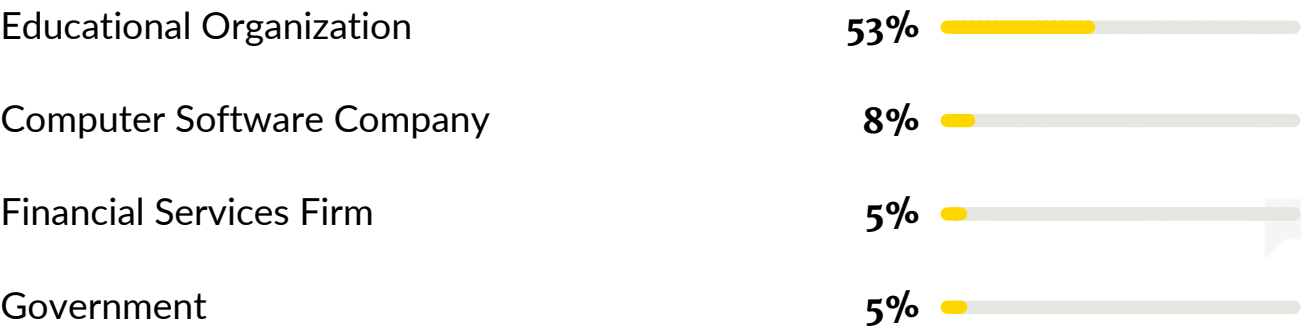
[More comparisons](#)

|                                                                                                                                                                                             |                                                                                                                                                                                                   |                                                                                                                                                                                                                  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <b>Nagios Core</b></div> <div>Compared 20% of the time</div> <div><a href="#">Learn more</a></div> | <div><div></div> <b>Zabbix</b></div> <div>Compared 17% of the time</div> <div><a href="#">Learn more</a></div> | <div><div></div> <b>PRTG Network Monitor</b></div> <div>Compared 9% of the time</div> <div><a href="#">Learn more</a></div> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Reviewers - Percentages by top Industries

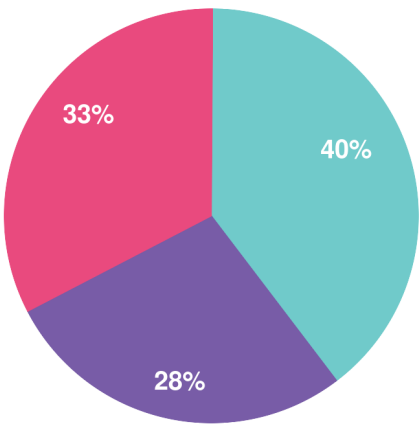


Visitors Reading Reviews - Percentages by Top Industries

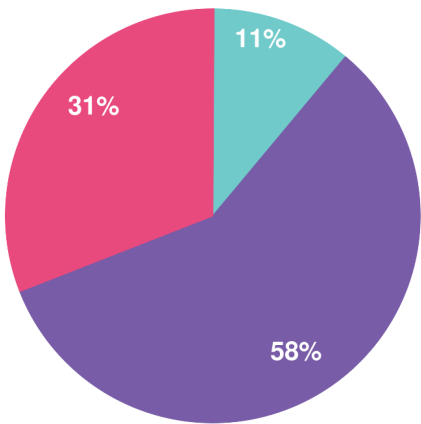


Company size

by reviewers



by visitors reading reviews



Small Business      Midsize Enterprise      Large Enterprise

## Valuable features

Excerpts from real customer reviews on PeerSpot:



“It is an open-source platform with valuable features for performance and stability.”



**Verified user**

Lead Solution Consultant at a tech services company with 51-200 employees



“The solution has a lot of plugins and scripts integrated with it.”



**Mbaye NDIAYE**

DevOps consultant at Africa4Data



“The most valuable feature of Nagios XI is customization. We can customize based on our requirements. We can do modifications and implement a lot of scripts. Additionally, it is easy to use.”



**Sumanth Arshanapally**

Senior Analyst at HCL Technologies

- ✓ “The most useful aspect of this solution is the ability to customize it for the client agent.”



**Verified user**

Linux Administrator at a tech services company with 11-50 employees

- ✓ “The most valuable features of Nagios XI are you can customize it based on your use case and requirements. It is flexible and easy to integrate with our systems. You can customize the solution by adding additional features using code.”



**Verified user**

Manager IT / Technical Project at a comms service provider with 11-50 employees

What users had to say about valuable features:

“It's got very nice tools. We have notifications via email or short messages via SMS.

It's great for monitoring IT services infrastructure. You can monitor all your servers, your database, and server virtualization.

I don't have any problem with the Nagios XI. It's the best. ”

**Hattab Mahdi**

Assistant Director at unpa

[Read full review](#)

“The community, Nagios XI is made on Nagios Core base, and the community makes plugins on almost any language of programming. Nagios is not owned by any brand.

The second feature is Nagios is very friendly, if you can customize the tool to the specific environment. ”

**Dario Leon**

CEO - CIO - CTO - Senior Consultant Unix/Linux at a tech services company with 11-50 employees

[Read full review](#) 

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“Nagios XI helps us monitor the bandwidth of the internet connection, HTTP, DNS, active directory services, and exchange data availability. We have multiple servers to monitor databases, availability of servers, and ping. SMTP services can be monitored with Nagios XI. We use Nagios' mail features to send email alerts to the IT team to let them know we have an issue on our server, a problem with the databases, or updates about the availability of a server.”

**Hattab Mahdi**

Assistant Director at unpa

[Read full review](#) 

“It's easy to use. You provide what you want and you can monitor what you really want.

As long as you develop your own codes, it is fine.

The initial setup is straightforward.

The solution is pretty stable.

Technical support is helpful. ”

**Matthew Camilleri**

NMS Team Leader at KORE Telematics Inc.

[Read full review](#) 

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“Nagios is stable and it's easy to use the monitoring software, which is why we chose this product. There is no limitation exist to monitor every measurable parameters and KPIs. Every known devices and services parameters has own plugins in this monitoring system and for special cases, it`s possible to write script and monitor results.

”

**Verified user**

IT-OSS Manager at a comms service provider with 501-1,000 employees

[Read full review](#) 

“Nagios XI has a custom API feature, and we can expose custom APIs for our integration. This is a great feature.

In fact, Nagios XI grant access to administrator to use official common backend commands and callback functions developed by Nagios in custom APIs, so custom APIs could be created as an standard web services without degradation in performance and access to needed data easily. This APIs will be registered and listed in Component Management and administrator could be able to manage them as well. Also, Authentication will be done by creating unique Token for each user created in Nagios XI User Management automatically and it could be used in calling each APIs to manage access level of caller user.

All documentation and examples about creating custom APIs are available in "Help" tab in monitoring GUI and each person with moderate level of knowledge about development in PHP language (Needless to say it required admin privilege), can create this kind of web services. ”

**Verified user**

IT-OSS Manager at a comms service provider with 501-1,000 employees

[Read full review](#) 

## Pain Points

The main pain points mentioned:

✖ “The product's stability could be even better.”



**Verified user**

Lead Solution Consultant at a tech services company with 51-200 employees

✖ “The product does not have SAP monitoring.”



**Mbaye NDIAYE**

DevOps consultant at Africa4Data

✖ “Nagios XI can improve network and hardware monitoring, these parameters should be simplified to allow usage for monitoring. Additionally, if there was automatic reporting it would be helpful.”



**Sumanth Arshanapally**

Senior Analyst at HCL Technologies

✖ “Technical support is an area that needs improvement. It is not available 24/7.”



**Verified user**

Linux Administrator at a tech services company with 11-50 employees

✖ “The scalability of Nagios XI is scalable. However, it is not easy to do.”



**Verified user**

Manager IT / Technical Project at a comms service provider with 11-50 employees

### Room for improvement:

“The product does not have SAP monitoring. When I was using the solution, it did not have a dashboard. We had to manually connect to the database, collect information and create the visuals.”

**Mbaye NDIAYE**

DevOps consultant at Africa4Data

[Read full review](#) 

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“Nagios XI can improve network and hardware monitoring, these parameters should be simplified to allow usage for monitoring. Additionally, if there was automatic reporting it would be helpful. ”

**Sumanth Arshanapally**

Senior Analyst at HCL Technologies

[Read full review](#) 

“For some, it may be difficult to deploy. The process could be simplified. We'd like to see more integration capabilities. There's a bit of complexity in the product in general. It could be simplified overall. ”

**Hattab Mahdi**

Assistant Director at unpa

[Read full review](#) 

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“Nagios XI doesn't provide scripting. For example, if we have built up multiple IPX tunnels from a base location to a data center location and want to monitor or trigger an alert if the tunnel goes down, Nagios XI does not automatically send alerts notifying us that the tunnel is down. This is a feature we want, and in the past, Nagios completed scripting for us, but it didn't work out well.

In addition, Nagios XI doesn't have a feature where we can push the configuration from the server to all our devices. For example, if there are 500 devices in our network and we need to write down a simple command like a show clock or want to write the configuration, we cannot execute this command on all of our devices. We have already raised this issue with Nagios, and they told us they would speak with the BU team to see if this can be applied in the next release. If they do, it will come with an additional license.

Another feature we want is the IP SLA Tracking in Cisco. For example, if our ISP connection is traversing through an L2 point, which is a layer two point, we don't have IP-to-IP communication to track those interfaces. So if we need to implement something end-to-end and the interface goes down, we should get alerts for that. And if the interface goes down, there should be specific behaviour so that our traffic can switch over from the LAN or the WAN. That is not in the current Nagios deployment, but they have advised they are working on it.”

**FakhruddinLokhandwala**

Solutions Architect at NTT

[Read full review](#) 

“If you want the best security: Log Server is better. If you need in-depth networking, I recommend Network Analyzer. If you want any other implementation of Nagios, the best is Nagios Fusion.”

**Dario Leon**

CEO - CIO - CTO - Senior Consultant Unix/Linux at a tech services company with 11-50 employees

[Read full review](#) 

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“I would like them to have better public cloud discovery.

I would like to be able to extend it to all of our data centers, whether they are in the cloud or not. It would be helpful if I could connect everywhere.”

**David Pratt**

Senior DevOps Engineer Individual Contributor at EML Payments Ltd

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## Pricing

“It is good to contact experts for advice about what is the best solution for your specific infrastructure and enterprise.”

**Dario Leon**

CEO - CIO - CTO - Senior Consultant Unix/Linux at a tech services company with 11-50 employees

[Read full review](#) 

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“Licensing costs are reasonable.”

**David Pratt**

Senior DevOps Engineer Individual Contributor at EML Payments Ltd

[Read full review](#) 

---

“Nagios XI is open source.”

**Verified user**

Account Manager, Cybersecurity at a tech services company with 11-50 employees

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“For our country in North Africa, it's expensive and we could purchase another solution for that price. But it's a reasonable price if we're speaking in international terms.”

**Hattab Mahdi**

Assistant Director at unpa

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“Nagios Core does not have any payment, but Nagios XI requires payment for the license.”

**Verified user**

IT-OSS Manager at a comms service provider with 501-1,000 employees

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# **Answers From The Community**

# When evaluating Network Performance Monitoring, what aspect do you think is the most important to look for?

Let the community know what you think. Share your opinions now!



Ariel Lindenfeld

Director of Product Management at PeerSpot



Cost, how many feature supported by the tools and complexity to maintain



it\_user236772

Customer Experience Manager at a comms service provider with 501-1,000 employees



1. able to monitor the CPU, Memory, Response Time, latency, packet loss, Interfaces traffic, and Bandwidth utilization 2. able to trace the connectivity of each devices 3. capability to create an alert 4. capability to generate a report 5. all or most of the devices should be supported. 6. Must be a user-friendly



it\_user342129

Technology Support Engineer at a tech vendor with 10,001+ employees



Expectation setting and network segment focus are two of the most important actions that I look to take when looking at network performance and optimization. As an ex-Cisco TAC agent, "the network is slow" was the constant drone on the phone from many a customer. "The network works, no excuses" was the company mantra, in the 1990-2000 decades when I was there. But, the reality was the most of the solutions were a matter of discussing anecdotal observations with the Customer while mapping-out a crude topology. Rarely did we get a Customer with a topology map. We did this so often, that most of us bought magnetic drawing pads, at Toys'R'Us, to quickly draw and erase topologies from case-to-case. It sure saved on paper and ink.

1.) Are my users trained enough to understand that a slow network can be the internal corporate network OR the Internet OR both?

2.) Can my users understand that performance is anchored on the LAN or WLAN separately and at the junctures of these two segments?

3.) Do my users understand that an overcrowded ZOOM site, on the Internet, may be killing their VTC and NOT the company networks?

Then, there are the financial questions;

1.) Can I find a tool that will let me see clearly what my LAN, WLAN, and WAN? At a great price and with great support?

2.) Should I hire someone who knows how to deal with the integration of OpenSource tools that have been used for years?

3.) I have a Windows environment with some MacOS. Why should I have to learn and set up a \*NIX system just to run OpenSource tools?

4.) I heard PRTG r-o-c-k-s, BUT, it may be overkill for my network. Sophos, Sonicwall, ConnectWise Automate, Auvik and other such tools may be all I need.

5.) I've got new 10Ge and 40Ge segments that came with my SAN. Can these tools adjust to analysis on these higher speeds?

My suggestion;

First, make sure you empower your users with a tool that will help them figure out where the slowness is occurring. I would highly suggest contacting [ookla.com](https://www Ookla.com), the [speedtest.net](https://www Speedtest.net) folks, and look into there corporate product. You have iPerf agents that they customize for use on Android, iPhone, Windows, MacOS, \*NIX, etc. Your users use the app or internal website to run tests to determine whether the LAN or WLAN are having issues OR whether its the internet. The apps can be customized for company logo, support links, etc. as much as the web site format. It stopped a lot of unnecessary user complaints to the Help Desk.

Once you got your users set at the right expectations and empowered with an effective tool, you can work on finding the omnipresent, inexpensive and well-supported tool or tools that can help you make sense of what your network segments are doing and how to tune/optimize, thereafter, should that be required.



it\_user1157307

Network Engineer at a tech services company with 1-10 employees

# Vendor Directory

| The Vendors      | The Products                            |
|------------------|-----------------------------------------|
| Acumera          | AcuVigill Dashboard                     |
| AdRem Software   | NetCrunch                               |
| Allegro Software | Allegro Network Multimeter              |
| Arista           | Arista Data ANalyZer                    |
| Auvik            | Auvik Network Management (ANM)          |
| BMC              | BMC TrueSight Infrastructure Management |
| BhaiFi           | BhaiFi                                  |
| Broadcom         | AppNeta by Broadcom                     |
|                  | DX Unified Infrastructure Management    |
|                  | DX Spectrum                             |
|                  | CA Unified Communications Monitor       |
|                  | Broadcom Network Flow Analysis          |
|                  | DX Performance Management               |

|                                   |                                    |
|-----------------------------------|------------------------------------|
|                                   | DX Virtual Network Assurance       |
|                                   | DX NetOps                          |
| Catchpoint                        | Catchpoint                         |
| Centreon                          | Centreon                           |
| Check Point Software Technologies | WatchTower Security Management App |
| Checkmk                           | Checkmk                            |
| Cisco                             | Cisco Data Center Network Manager  |
|                                   | ThousandEyes                       |
|                                   | Meraki Dashboard                   |
|                                   | Accedian Skylight                  |
|                                   | Cisco DNA Center                   |
|                                   | Cisco Secure Network Analytics     |
| Colasoft                          | Colasoft Capsa                     |
|                                   | Colasoft UPM                       |
| Datadog                           | Datadog                            |

|                   |                                                 |
|-------------------|-------------------------------------------------|
| Domotz            | Domotz                                          |
| Elastic           | Packetbeat                                      |
| EverestIMS        | Infraon IMS                                     |
| ExtraHop Networks | ExtraHop Reveal(x) for IT Operations            |
| Fortinet          | FortiMonitor                                    |
| Fortra            | Fortra's Intermapper                            |
| Google            | Google Network Intelligence Center              |
| GroundWork        | GroundWork Monitor                              |
| IBM               | IBM SevOne Network Performance Management (NPM) |
| IDERA             | IDERA Uptime Infrastructure Monitor             |
| ITRS              | ITRS Geneos                                     |
|                   | Opsview                                         |
|                   | OP5 Monitor                                     |
| Icinga            | Icinga                                          |
| InfluxData        | InfluxDB                                        |

|                       |                                  |
|-----------------------|----------------------------------|
| InfoVista             | InfoVista VistaInsight           |
| Infosim               | StableNet                        |
| Juniper               | Marvis Virtual Network Assistant |
|                       | Juniper Mist Premium Analytics   |
| Kaseya                | Kaseya Traverse                  |
| Kentik                | Kentik                           |
| Keysight Technologies | Ixia Hawkeye                     |
|                       | Ixia Network Taps                |
|                       | Ixia CloudLens                   |
| LibreNMS              | LibreNMS                         |
| Liongard              | Liongard                         |
| LiveAction            | OmniPeek                         |
|                       | Omnipliance                      |
|                       | LiveAction LiveNX                |
|                       | LiveSP                           |

|                 |                                    |
|-----------------|------------------------------------|
| LogMatrix       | LogMatrix NerveCenter              |
| LogRhythm       | LogRhythm NetMon                   |
| LogicMonitor    | LogicMonitor                       |
| MYCOM OSI       | MYCOM OSI                          |
| ManageEngine    | ManageEngine OpManager             |
|                 | ManageEngine IT360                 |
|                 | ManageEngine Site24x7              |
| Microsoft       | SCOM                               |
|                 | Microsoft Network Monitor          |
|                 | Azure Network Watcher              |
|                 | Azure Bastion                      |
| Motadata        | Motadata Network Management System |
| NETIKUS.NET Ltd | EventSentry                        |
| NETSCOUT        | ClearSight Analyzer                |
|                 | TruView                            |

|                    |                                      |
|--------------------|--------------------------------------|
|                    | NETSCOUT nGeniusONE                  |
|                    | NETSCOUT nGeniusPULSE                |
|                    | NETSCOUT vSTREAM                     |
|                    | NETSCOUT InfiniStreamNG              |
| NIKSUN             | NIKSUN NetVCR                        |
| Nagios             | Nagios XI                            |
|                    | Nagios Core                          |
| NetBeez            | NetBeez                              |
| NetFortris         | NetFortris LiveWatch                 |
|                    | NetFortris Quality of Service        |
| NetMotion Software | NetMotion Mobile IQ                  |
| NetVizura          | NetVizura NetFlow Analyzer           |
| NetXMS             | NetXMS                               |
| Netis Technologies | Netis Network Performance Management |
| Netrounds          | Netrounds                            |

|                         |                                        |
|-------------------------|----------------------------------------|
| New Relic               | New Relic                              |
| Niagara Networks        | Niagara Visibility Controller          |
| NinjaOne                | NinjaOne                               |
| Nmap                    | Nmap                                   |
| Obkio                   | Obkio                                  |
| Observium               | Observium                              |
| OpenText                | OpenText Network Operations Management |
| Opmantek                | Opmantek NMIS                          |
| PICO                    | Pico Corvil Analytics                  |
| Paessler GmbH           | PRTG Network Monitor                   |
|                         | PRTG Enterprise Monitor                |
| Pandora FMS             | Pandora FMS                            |
| Park Place Technologies | Entuity                                |
| Pingman Tools           | PingPlotter                            |
| Plixer                  | Plixer Scrutinizer                     |

|                   |                              |
|-------------------|------------------------------|
|                   | Great Bay                    |
| Precisely         | Precisely Network Management |
| Profitap          | Profitap IOTA                |
| Progress Software | WhatsUp Gold                 |
|                   | Flowmon                      |
| Pulseway          | Pulseway                     |
| Rapid7            | NetFort LANGuardian          |
| Riverbed          | Alluvio AppResponse          |
|                   | Riverbed NPM+                |
|                   | Alluvio Packet Analyzer Plus |
|                   | Alluvio Portal               |
| Robusta Dev       | Robusta                      |
| ScienceLogic      | ScienceLogic                 |
| Selector          | Selector Analytics           |
| Sensu             | Sensu                        |

|                   |                                                |
|-------------------|------------------------------------------------|
| ServicePilot      | ServicePilot                                   |
| Softinventive Lab | Softinventive Lab Total Network Monitor        |
| Solana Networks   | SparrowIQ                                      |
| SolarWinds        | SolarWinds NPM                                 |
|                   | SolarWinds ipMonitor                           |
|                   | SolarWinds User Device Tracker                 |
|                   | SolarWinds VoIP & Network Quality Manager      |
|                   | SolarWinds Network Device Monitor              |
|                   | SolarWinds Enterprise Operations Console (EOC) |
|                   | SolarWinds Engineer's Toolset                  |
|                   | SolarWinds Network Automation Manager          |
| Sosivio           | Sosivio                                        |
| Splunk            | Splunk Synthetic Monitoring                    |
| Statseeker        | Statseeker                                     |
| The OpenNMS Group | OpenNMS                                        |

|                  |                                       |
|------------------|---------------------------------------|
| VMware           | vRealize Network Insight              |
| Versa Networks   | Versa Director                        |
| Viavi Solutions  | Network Instruments Observer          |
|                  | Observer GigaStor                     |
|                  | Observer Apex                         |
|                  | ObserverLIVE                          |
|                  | Viavi Observer Platform               |
| Viewtinet        | Viewtinet                             |
| Voyance          | Voyance                               |
| Zabbix           | Zabbix                                |
| Zenoss           | Zenoss Cloud                          |
| cPacket Networks | cPacket cClear                        |
|                  | cPacket cStor Forensic Storage Arrays |
| eg Innovations   | eG Enterprise                         |

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